



Technical Service Bulletin

GROUP CAMPAIGN	NUMBER 23-01-055H-1
DATE OCTOBER 2023	MODEL(S) SEE BELOW

SUBJECT: ANTI-THEFT STEERING WHEEL LOCKS
(CUSTOMER SATISFACTION INITIATIVE P32)

This TSB supersedes 23-01-055H to update the steering wheel lock image on pages 1 & 2.

★ IMPORTANT

Dealers must perform this customer satisfaction campaign for all retail customers. Access the "Vehicle Information" screen via WebDCS to identify open campaigns.

Description: Hyundai Motor America is offering steering wheel locks to owners of certain 2011 – 2017MY vehicles that are not eligible for Service Campaign 993 anti-theft software. This bulletin describes the procedure to provide the steering wheel locks to customers on the dealership service drive.

Background: In response to increasing and persistent thefts targeting certain Hyundai vehicles without push-button ignitions and immobilizer anti-theft devices, Hyundai is providing steering wheel locks to affected customers free of charge.




Applicable Vehicles: Certain vehicles not equipped with START/STOP button and not equipped with immobilizer anti-theft devices:

- 2011–2017MY Accent (MC/RB)
- 2013–2014MY Elantra Coupe (JK)
- 2011–2012MY Elantra Touring (FD)
- 2011–2012MY Santa Fe (CM)
- 2011–2012MY Veracruz (EN)
- 2011–2012MY Genesis Coupe (BK)

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

SUBJECT:ANTI-THEFT STEERING WHEEL LOCKS
(CUSTOMER SATISFACTION INITIATIVE P32)**Parts Information:**

Model	Part Name	Part Number	Figure	Quantity
All	Steering Wheel Lock	6009L		1 (Orders come in cases of 8)

Warranty Information:

Model	Op. Code	Operation	Op. Time	Causal Part	Nature	Cause
All	CAMPP32A	PROVIDE STEERING WHEEL LOCK TO CUSTOMER	0.1 M/H	6009L	I14	ZZ6
	CAMPP32B	CUSTOMER DECLINED OFFER	0.1 M/H	6009L	I14	ZZ6

NOTE 1: Submit claim on Claim Entry Screen as “Campaign” type.**NOTE 2:** If customer declined to receive the steering wheel lock (Op Code CAMPP32B), please ensure customer signature is on the Repair Order explicitly stating as such.**Service Procedure:**

1. Provide the customer with the Steering Wheel Lock.
2. Refer to the related P32 Dealer Best Practice for talk tracks and customer FAQs.