

4700  
4800  
4900  
5700

6900  
> 47X  
> 49X  
> 57X

## General Information

When using the bluetooth speaker on the upper center console, the operator has to shout to be heard on the opposite end of the conversation. This bulletin is to relocate the microphone closer to the driver, which results in better clarity on the other end of the call as well as replacing the current hands-free microphone with a higher gain microphone to improve pick up performance and reduce customer complaints.

All vehicles equipped with Pana-Pacific radios and current bezels part numbers: For day cab (A18-69037-000) and sleeper cab (A18-68901-000) built before November 27, 2023.

## Parts List

Part Number	Part Description	Quantity
A18-74567-000	Center Bezel, Overhead Console, Day Cab, LHD	1
A18-74567-001	Center Bezel, Overhead Console, Day Cab, RHD	1
A18-74568-000	Center Bezel, Overhead Console, Sleeper, LHD	1
A18-74568-001	Center Bezel, Overhead Console, Sleeper, RHD	1
22-79803-000	Bluetooth Microphone and Pigtail	1
A66-34534-000	Jumper Harness	1
PANABMMAC	Mount-Adhesive, Tie Strap	1

**Table 1, Parts List**

## Removal of the Bluetooth Microphone

1. Park the vehicle on a level surface, shut down the engine, and set the parking brake. Chock the tires.
2. Remove the center reading lamp assembly.
  - 2.1 Remove the Torx® fastener that retains the light on the overhead center bezel. See [Fig. 1](#).



**Fig. 1, Fastener Removal**

- 2.2 Use a trim tool to detach the retaining clips on each side of the light assembly. See [Fig. 2](#).



**Fig. 2, Retaining Clips**

2.3 Disconnect the lamp harness. See [Fig. 3](#).

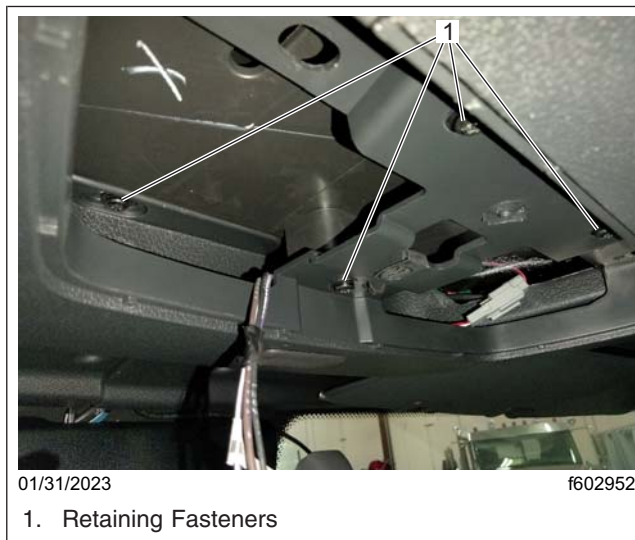


**Fig. 3, Disconnecting the Harness**

3. Disconnect the bluetooth microphone jumper harness.
4. Remove the six retaining fasteners that hold the center overhead bezel in place. See [Fig. 4](#).

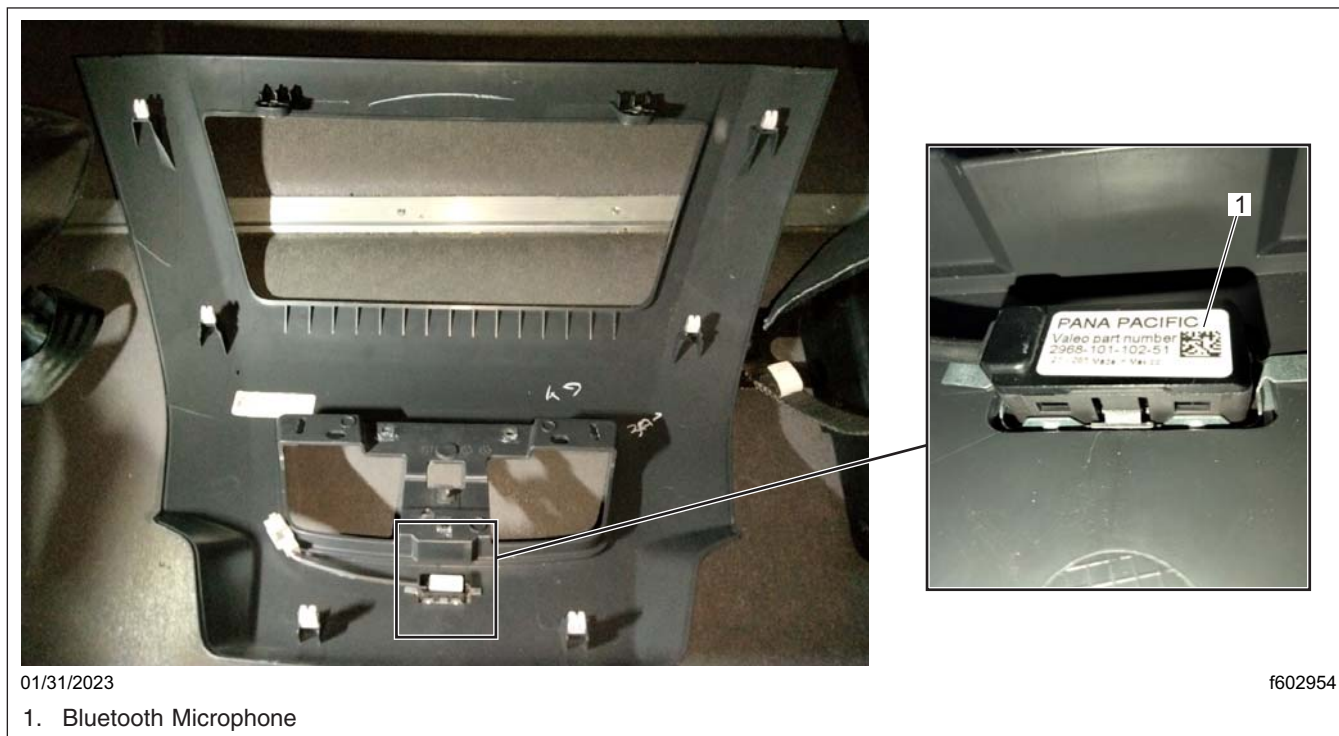
4700  
4800  
4900  
5700

6900  
> 47X  
> 49X  
> 57X



**Fig. 4, Removal of the Retaining Fasteners**

5. Use a trim removal tool to detach the bezel clips from the retaining slots.
6. Depress the bluetooth microphone retaining tabs and remove the microphone. See [Fig. 5](#).



**Fig. 5, Removal of the Microphone**

7. Bend the microphone trim retaining tabs to remove the cover from bezel. See [Fig. 6](#).



**Fig. 6, Bezel Without Cover**

### Installation

1. Install the bluetooth microphone trim on the bezel and depress the retaining tabs.
2. Install the microphone on the trim and make sure that the microphone retaining tabs snap into place.
3. Install the supplied jumper harness as shown in [Fig. 7](#).

4700  
4800  
4900  
5700

6900  
> 47X  
> 49X  
> 57X

Western Star  
Service Bulletin



**Fig. 7, Installation of the Jumper Harness**

4. Install the center overhead bezel on the clip attachment locations.
5. Install the bezel retaining fasteners and tighten 24 to 48 lbf·in (271 to 542 N·cm).
6. Connect the bluetooth microphone jumper harness.
7. Connect the center reading lamp harness. See [Fig. 3](#).
8. Install the reading lamp on the center bezel retaining clips.
9. Install the retaining fasteners on the reading lamp and tighten 26 to 34 lbf·in (294 to 384 N·cm).

## Warranty

This is an informational bulletin only. Warranty does not apply.