

RCA-26-23-002-1: Overfilled Refrigerant System

Rivian is initiating a customer satisfaction campaign for some model year 2023 R1T vehicles that may have been filled with excess refrigerant. An overfilled refrigerant system may cause poor air conditioning functionality. In some cases, the HV battery cooling might also be affected, which would cause slower level 3 charging. Rivian will evacuate and recharge the refrigerant system with the proper amount of refrigerant. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.

Document Type	Customer Satisfaction Campaign Bulletin
Date	October 11, 2023
Affected Region(s)	USA, Canada
Affected Model(s)	R1T
Model Year(s)	2023
Approximate Build Dates	March 2023 - July 2023
 Refer to Open Containments in ServiceOS to determine if this document applies to a specific vehicle.	
Vehicle System	26 - Thermal Management
Minimum Service Location	Mobile

Procedure

Evacuate and recharge refrigerant (refer to service manual procedure 264650024).



Note: Do not replace the desiccant insert.

Labor Codes

Labor Code	Description
RCA262300200	RCA-26-23-002 not applicable
RCA262300201	Evacuate and recharge refrigerant due to overfill
Contact ServiceDocumentFeedback@rivian.com regarding labor codes and document content.	