



# Service Bulletin

Bulletin No.: 19-NA-110



Date: October, 2023

## INFORMATION

**Subject:** Visible Cracks in Shock Tower Near Strut Top Mount

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Camaro	2016	2024	—	—	All	All

<b>Involved Region or Country</b>	North America, Argentina, Brazil, Chile, Colombia, Ecuador, Paraguay, Peru, Uruguay, Europe, Russia, Middle East, Israel, Palestine, Japan, GM Korea Company, China, Taiwan, Thailand, Singapore, Philippines, Africa
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<p><b>Condition</b></p>	<div style="display: flex; flex-direction: column; align-items: center;">  <p style="margin-top: 10px;">5334406</p>  <p style="margin-top: 10px;">5334411</p> <p>Some customers may comment on seeing cracks on the shock tower, near the strut top mount. Some examples are shown in the graphics above.</p> <p><b>Note:</b> Be sure to inspect additional suspension components and disassemble the tire/wheel assembly to verify no other components are damaged.</p> </div>
<p><b>Cause</b></p>	<p>The cause of the condition may be a hard impact (such as curb or pothole) that drives a lot of energy up through the strut tower casting, ultimately cracking it.</p>
<p><b>Correction</b></p>	<p>To repair this condition, the shock tower must be replaced. Refer to <i>Front Wheelhouse Panel Replacement (Partial)</i> or <i>Front Wheelhouse Panel Replacement (Complete)</i> in SI.</p> <p><b>Note:</b> Vehicles repaired for the conditions outlined in this bulletin should not be considered warranty. Any warranty claims submitted with these conditions may be debited.</p>

**Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.**

<b>Version</b>	3
<b>Modified</b>	Released May 14, 2019 Revised October 02, 2020 – Added the 2020 and 2021 Model Years and updated the Involved Region or Country section. Revised October 12, 2023 – Added the 2022-2024 Model Years and the Important statement.

