

Technical product information

Topic	Start/Stop system inhibit - Driver's seat belt unfastened
Market area	Australia E04 Bentley rest Asia and Australia (6E04),China 723 Volkswagen (Anhui) Automotive CO (6723),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2059489/4
Level	EH
Status	Released for publishing
Release date	28-Sep-2023

New customer code

Object of complaint	Complaint type	Position
engine -> start/stop system -> engine start-up by start/stop system	functionality -> defective function sequence	
engine -> start/stop system -> engine start-up by start/stop system	functionality -> without function / defect	
engine -> start/stop system -> engine stop by start/stop system	functionality -> without function / defect	
occupant protection, pedestrian protection -> belts	functionality	

Vehicle data

New Continental GT/C and New Flying Spur - V8 engine only

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S32CB	2019	E		*	*	*
3S32CB	2020	E		*	*	*
3S32CB	2021	E		*	*	*
3S32CB	2022	E		*	*	*
3S32CB	2023	E		*	*	*
3S32CB	2024	E		*	*	*
3S34CB	2023	E		*	*	*
3S34CB	2024	E		*	*	*
3S42CB	2019	E		*	*	*
3S42CB	2020	E		*	*	*
3S42CB	2021	E		*	*	*
3S42CB	2022	E		*	*	*
3S42CB	2023	E		*	*	*
3S42CB	2024	E		*	*	*
3S44CB	2023	E		*	*	*
3S44CB	2024	E		*	*	*
ZG22CB	2020	E		*	*	*
ZG22CB	2021	E		*	*	*
ZG22CB	2022	E		*	*	*
ZG22CB	2023	E		*	*	*
ZG22CB	2024	E		*	*	*
ZG24CB	2023	E		*	*	*
ZG24CB	2024	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

The Start/Stop system functions with the driver's seat belt not fastened although the Owners handbook states that the driver's seat belt must be fastened for the Start/Stop system to function

Technical background

On all 2020 model year vehicles specified with a V8 engine, the Start/Stop system will function with the driver's seat belt not fastened although the Owners handbook states the driver's seat belt must be fastened for the Start/Stop system to work, the system in this scenario is functioning correctly

Due to a change to one of the system inhibits, the 2021 model year Owners handbooks will be updated to confirm the Start/Stop system will work with the seat belt unfastened

Production change

Not applicable

Measure

Refer to Technical background section of this TPI

Customer information

Refer to the Owners handbook for all other information regarding the Start/Stop system, and the correct usage of the seat belts