

<b>Subject:</b>  RATTLE NOISE FROM CENTER OF DASH	<b>Service Alert No.:</b> SA-073/23
	<b>Last Issued :</b> 10/26/2023

## BULLETIN NOTES

## APPLICABLE MODEL(S)/VINS

2020-2021 CX-30  
2019-2021 Mazda3

## DESCRIPTION

Some customers may complain of a rattle noise coming from near the center of the dash.

Customers having this concern should have their vehicle repaired using the following repair procedure.

## REPAIR PROCEDURE

1. Is the noise coming from the A/C button on the HVAC controls?



**YES** - Continue to the next step.

**NO** - This Service Alert does not apply, diagnose the source of the rattle using information from MGSS.

2. Was the vehicle produced **before** April 01, 2019?

**YES** - Replace the HVAC controls.

**NO** - This Service Alert does not apply, diagnose the source of the rattle using information from MGSS.

3. Was the noise eliminated?

**YES** - Return the vehicle to the customer.

**NO** - Diagnose the vehicle using the information on MGSS.

## PARTS INFORMATION

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

Parts Number	Description	Qty.	Notes
BDGJ-61-190A	CONTROL, HEATER	1	Japan Built Mazda3 (JM1BP)
BFVT-61-190	CONTROL, HEATER	1	Mexico Built Mazda3 (3MZBP) & CX-30 (3MVDM)

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