

TECHNICAL SERVICE BULLETIN Hard Top Roof - Latch Decal Does Not Match After Roof Panel Replacement - Built On Or Before 31-Mar-2022

23-2282 16 October 2023

Model:

| Ford | Built on or before 31-Mar-2022 |
|------------------|--------------------------------|
| 2021-2022 Bronco | |

Issue: Some 2021-2022 Bronco vehicles built on or before 31-Mar-2022 and equipped with a factory hard top roof may have an older style latch decal installed that is no longer available to order. Replacement hard top roof panels will come with a newer style latch decal. This will create an appearance mismatch condition with the original roof panels that will still have the older style decals installed. To correct this condition, follow the Service Procedure to install newer style latch decals on all original hard top roof panels.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2021-2022 Bronco
- Built on or before 31-Mar-2022
- · Equipped with a factory hard top roof
- Vehicle had a hard top roof panel(s) replaced and the latch decals on the new roof panel(s) does not match the latch decals from the original roof panel(s)

Parts

All Vehicles When Reattaching A Section Of The Headliner

| Service Part Number | Quantity | Description |
|---------------------|-----------|------------------------------|
| Obtain Locally | If Needed | 3M™ 4298UV Adhesion Promoter |
| Obtain Locally | If Needed | Disposable Gloves |
| Obtain Locally | If Needed | Sponge |

Parts

3-Door Vehicles - Parts To Inspect And Replace Only If Necessary

| Service Part Number | Quantity | Description |
|---------------------|-----------|--|
| M2DZ-98502H97-A | If Needed | Latch Decal Kit - 3 Door - Left Front Panel |
| M2DZ-98502H96-A | If Needed | Latch Decal Kit - 3 Door - Right Front Panel |
| M2DZ-9854310-A | If Needed | Headliner - 3 Door - Left Front Panel |
| M2DZ-9854310-B | If Needed | Headliner - 3 Door - Right Front Panel |

Parts

5-Door Vehicles - Parts To Inspect And Replace Only If Necessary

| Service Part Number | Quantity | Description |
|---------------------|-----------|--|
| M2DZ-78502H95-A | If Needed | Latch Decal Kit - 5 Door - Left Front Panel |
| M2DZ-78502H94-A | If Needed | Latch Decal Kit - 5 Door - Right Front Panel |
| M2DZ-78502H98-A | If Needed | Latch Decal Kit - 5 Door - Middle Panel |
| M2DZ-7854310-D | If Needed | Headliner - 5 Door - Left Front Panel |
| M2DZ-7854310-A | If Needed | Headliner - 5 Door - Right Front Panel |

| M2DZ-7854310-E | If Needed Headliner - 5 Door - Middle Panel | |
|----------------|---|--|
|----------------|---|--|

If Needed indicates the part is not mandatory.

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

| Description | Operation No. | Time |
|--|------------------|-------------|
| 2021-2022 Bronco: Remove LH Panel, Replace LH Panel Decals Includes Time To Position Headliner If Equipped (Do Not Use With Any Other Labor Operations) | 232282A | 1.0 Hrs. |
| 2021-2022 Bronco: Remove RH Panel, Replace RH Panel Decals Includes Time To Position Headliner If Equipped (Do Not Use With Any Other Labor Operations) | 232282B | 1.1 Hrs. |
| 2021-2022 Bronco: Remove Center Panel, Replace Center Panel Decals Includes Time To Position Headliner If Equipped (Do Not Use With Any Other Labor Operations) | 232282C | 1.4 Hrs. |
| 2021-2022 Bronco: Remove Both Front Panels, Replace Both Front Panel Decals Includes Time To Position Headliner If Equipped (Do Not Use With Any Other Labor Operations) | 232282D | 2.0 Hrs. |
| 2021-2022 Bronco: Remove Center Panel, Replace All Decals Includes Time To Position Headliner If Equipped (Do Not Use With Any Other Labor Operations) | 232282E | 3.2 Hrs. |
| 2021-2022 Bronco: Remove LH Panel, Replace LH Panel Decals and Headliner Includes Time To Position Headliner If Equipped (Do Not Use With Any Other Labor Operations) | 232282F | 1.1 Hrs. |
| 2021-2022 Bronco: Remove RH Panel, Replace RH Panel Decals and Headliner Includes Time To Position Headliner If Equipped (Do Not Use With Any Other Labor Operations) | 232282G | 1.1 Hrs. |
| 2021-2022 Bronco: Remove Center Panel, Replace Center Panel Decals and Headliner Includes Time To Position Headliner If Equipped (Do Not Use With Any Other Labor Operations) | 232282H | 1.5 Hrs. |
| 2021-2022 Bronco: Remove Both Front Panels, Replace Both Front Panel Decals and Headliner Includes Time To Position Headliner If Equipped (Do Not Use With Any Other Labor Operations) | 232282J | 2.0 Hrs. |
| 2021-2022 Bronco: Remove Center Panel, Replace All Decals and Headliner Includes Time To Position Headliner If Equipped (Do Not Use With Any Other Labor Operations) | 232282K | 3.3 Hrs. |

Repair/Claim Coding

| Causal Part: | 78502H94 | |
|-----------------|----------|--|
| Condition Code: | 34 | |

Service Procedure

- 1. Do the vehicle's new roof panel(s) have latch decals that do not match the original roof panel(s)? Refer to Figure 1 for an image of the new latch decal (Figure 1, Callout 1) and an image of the old latch decal (Figure 1, Callout 2). Refer to Figures 2-3 for latch decal locations.
 - (1). Yes proceed to Step 2.
 - (2). No this article does not apply.

Figure 1 - View of the new and latch decals on a hard top roof panel

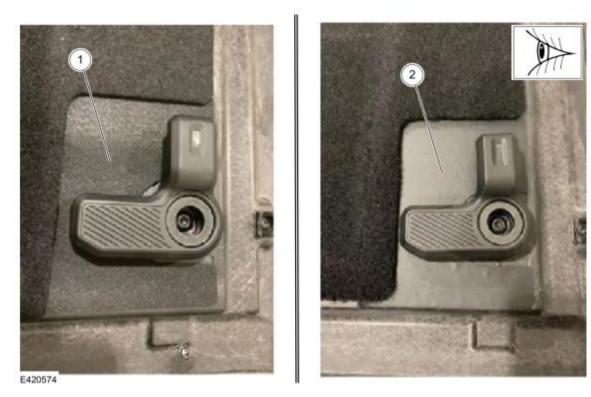


Figure 2 - View of the latch decal locations on the Bronco 3-door hard top roof

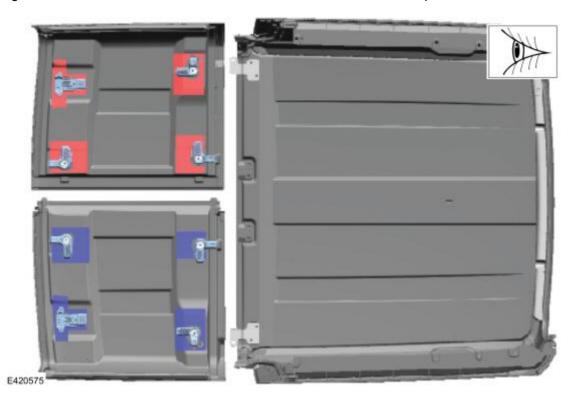
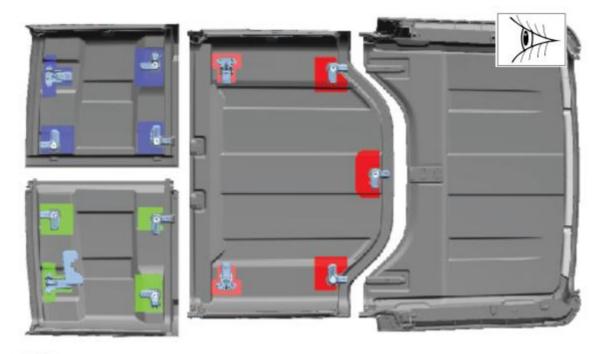


Figure 3 - View of the latch decal locations on the Bronco 5-door hard top roof



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- 2. Remove the affected roof panels and place them upside down on a flat clean work surface. Refer to the Workshop Manual (WSM), Section 501-18B.
- 3. Remove the affected hard top flip latches and/or hard top turn handles. Refer to the WSM, Section 501-18B.
- **4.** For vehicles equipped with a headliner, carefully peel back the edges of the headliner(s) located around the decals to gain access to the latch decal(s). If the headliner adhesive separates from the headliner, the headliner must be replaced.
- **5.** Use a plastic scraper and fingers to remove all older style latch decal(s). Make sure the older latch decal(s) are completely removed from the roof panel component(s).
- 6. Install the new style latch decal(s). The new latch decals are a peel and stick design.
- 7. When reusing the existing headliner(s), use gloves and a sponge to apply 3M[™] 4298UV Adhesion Promoter on the areas where the headliner will reattach to the bare roof and/or latch decal(s). Make sure to not extend the adhesion promoter outside of the contact area on the latch decal(s).
- 8. Use firm pressure to secure the headliner back into place on top of the latch decals.
- 9. Reinstall the affected hard top flip latches and/or hard top turn handles. Refer to the WSM, Section 501-18B.
- 10. Reinstall the affected roof panels back onto the vehicle. Refer to the WSM, Section 501-18B.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.