



Audi

AUDI DEALER COMMUNICATION

Repair Available – UPDATE 97HJ / Retrofitting cable holder – (NVLW)

This notice is for: All Dealer Personnel

Date: October 23, 2023

Issue: On Audi e-tron GT vehicles manufactured within a specific period, the moving area for the wiring harness in the area of the rear lid hinge may be restricted due to a production discrepancy.

- Repair:**
- REPAIR AVAILABLE – October 24, 2023 – The cable routing must be modified on the affected vehicles and an additional cable holder must be retrofitted.
 - See ELSA and the Service References tool in Elsa2Go for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2023	E-TRON GT	2994
USA	2022	2023	RS E-TRON GT	870
CAN	2022	2023	E-TRON GT	269
CAN	2022	2023	RS E-TRON GT	157

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in ELSA on the day of repair to verify that a VIN qualifies for repair under this action. ELSA is the only valid campaign inquiry & verification source.*

Parts Department: See UPDATE technical bulletin for required materials.

Notes: Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the “New and CPO Inventory Open Campaign/Action Listing” report from the OMD Web system.

Dealers must ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.