



**Audi**

# AUDI DEALER COMMUNICATION

## Repair Available – Service Action 60G2 / Sunroof Control Unit Software

**This notice is for:** All Dealership Personnel

**Date:** October 23, 2023

**Issue:** Vehicles included in this service action do not have the remote window opening/closing feature enabled.

- Repair:**
- REPAIR AVAILABLE – October 24, 2023 - Update vehicle software to enable the remote window opening/closing feature
  - See ELSA and the Service References tool in Elsa2Go for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** No parts required.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2024	A3 SEDAN	828
USA	2023	2024	RS3 SEDAN	188
USA	2022	2024	S3 SEDAN	99
CAN	2022	2024	A3 SEDAN	52
CAN	2023	2023	S3 SEDAN	4

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in ELSA on the day of repair to verify that a VIN qualifies for repair under this action. ELSA is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing – November 2023

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*