Service Alert

Mazda North American Operations Irvine, CA 92618-2922



Subject:

REAR SUBWOOFER AUDIO SOUND PAUSES AT VOLUME LEVEL 38 AND ABOVE

Service Alert No.: SA-058/23

Last Issued: 10/06/2023

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2023-2024 Mazda3 (4-door sedan equipped with Bose audio)

DESCRIPTION

Some customers may experience the rear subwoofer audio sound pauses at volume level 38 and above and the condition is most pronounced with high base setting +3 - +9.

This may be cause by an infotainment software error.

No repair is available at this time but Mazda is currently working on a resolution. This Service Alert will be revised when a repair becomes available.

Page 1 of 1

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