



<b>Subject:</b>  CANNOT SHIFT OUT OF PARK AFTER STARTING THE VEHICLE	<b>Service Alert No.:</b> SA-065/23
	<b>Last Issued :</b> 10/19/2023

## BULLETIN NOTES

### APPLICABLE MODEL(S)/VINS

2024 CX-90

## DESCRIPTION

Some customers may report they intermittently cannot shift out of Park (P) after starting the vehicle.

## REPAIR PROCEDURE

1. Verify the customer concern.
2. Turn the ignition to ON, wait 10 seconds, and then shift the transmission from park 10 times.

### Is the shifter working correctly at least 10 times?

**YES** - Educate the customer about the shift operation of the CX-90. There is a 3-second delay after turning on the vehicle before you can shift from park (P).

**NOTE:** The time spent in ACCY does not count. Wait for the vehicle to say "ready on" before starting the 3-second count and then wait for the full 3 seconds to elapse before shifting from park (P).

**NO** - Diagnose the vehicle using the instructions in MGSS.

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