Service Alert

MAZDA

Subject: DOOR BELTLINE MOLDING LOOSE OR FELL OFF	Service Alert No.: SA-067/23
	Last Issued : 10/19/2023

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS
2023 CX-50 produced before June 30, 2022

DESCRIPTION
Some customers may complain that a door beltline molding is loose, fell off, or is missing.

REPAIR PROCEDURE

1. Verify the customer concern by checking all 4 beltline moldings to see if they are properly attached and not loose.
2. Remove all loose beltline moldings.
CAUTION: Be careful to not scratch the vehicle paint.
3. Use a hooked tool (e.g. a crochet hook) to straighten the bent tabs. The tabs may be bent in or out.
Review the video and photo below <click the images>.

- If the tab is bent inward, the belt molding will not hold in place. When removed, the belt molding's internal clips can be damaged where it was properly held in place. DO NOT try to reuse it.
- If the tab is bent outward, the belt molding's internal clips can be damaged during the installation and it will not hold in place. It must be replaced.

4. Replace all loose beltline moldings.