Mazda North American Operations Irvine, CA 92618-2922



Subject:	
DOOR LOCK CYLINDER IS MISSING THE COVER UNDERNEATH THE OUTER HANDLE	Service Alert No.: SA-069/23
	Last Issued : 10/24/2023

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS 2023-2024 CX-50

DESCRIPTION

At PDI, it may be found that the outer door handle is missing the cover around the key cylinder.

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CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "doit-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

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OK



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REPAIR PROCEDURE

1. Check both sides of the vehicle.

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2. Replace the missing cap(s).

PARTS INFORMATION

Parts Number	Description	Qty.	Notes
VA40-58-415	Cap (R)	1	Front Door (Right)
VA40-59-415	Cap (L)	1	Front Door (Left)

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