Service Alert

Mazda North American Operations Irvine, CA 92618-2922



Subject:

A/T WARNING LIGHT FLASHING AT PDI WITHOUT ANY DTCs

Service Alert No.: SA-071/23

Last Issued: 10/25/2023

BULLETIN NOTES APPLICABLE MODEL(S)/VINS 2024 CX-30

DESCRIPTION

The A/T (Automatic Transmission) warning light is flashing in the instrument cluster at new car delivery, without any

DTCs being present



Vehicles having this concern should be repaired using the following repair procedure prior to delivery to the customer.

REPAIR PROCEDURE

The TCM may still be in Factory Mode causing the A/T warning light to flash continuously. To take the TCM out of Factory Mode, turn the IG OFF -> IG ON -> IG OFF approximately 120 times at a steady pace to clear the warning light.

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	А
Symptom Code	62

Page 1 of 2

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Damage Code	8Z
Part Number Main Cause	5555-NT-EAT
Quantity	0
Operation Number / Labor Hours:	K0001XDX / 0.4

Page 2 of 2

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