



# Technical Service Bulletin

## 57 Engine Start system warning or Power unit start system warning, B200047

57 23 20 2071735/2 October 25, 2023. Supersedes Technical Service Bulletin Group 57 number 23-17 dated October 12, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, Q7, SQ7, Q8, SQ8, and RS Q8	2023 - 2024	All	Not Applicable
e-tron quattro, e-tron Sportback quattro, and e-tron S	2023		
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024		

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Add Model Year, Models)
1	10/12/2023	Initial publication

### Customer States:

The message “**Engine start system: fault**” or “**Power unit start system: fault**” appears in the instrument cluster. There are no functional issues.

### Workshop findings:

The following DTC and symptom code combinations is stored in the Comfort Control Module, -J393- (address word 0046):

- **DTC B200047:** Control Module Faulty, active/static – Symptom 65552.



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## Technical Background

There is a software issue in the Comfort Control Module -J393-.

## Production Solution

Not applicable.

## Service

### SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the Comfort Control Module -J393- (address word 0046) using the SVM action code as listed in the table below, if necessary:

Model	Diagnostic Address	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
A4, A5, Q7, Q8, and Q8 e-tron	0046	8W1.907.064.*	0627	8W1.907.064.*	0628	46A034



### NOTICE

The key must be on the emergency reader coil during the update.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li></ul>
<b>Service Number:</b>	5789
<b>Damage Code:</b>	0039



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<b>Labor Operations:</b>	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 100 TU)
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB 2071735/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732: *00 Software Version Management (SVM), operating instructions.*

All part and service references provided in this TSB (**2071735**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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