



# Technical Service Bulletin

**57 Keys cannot be adapted, message: "Status: 13 / Security access denied" displayed in tester**  
57 23 18 2071336/2 October 16, 2023. Supersedes Technical Service Bulletin Group 57 number 23-15 dated September 8, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7, SQ7, Q8, SQ8, and RS Q8	2023 – 2024		
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, A6, A6 allroad, S6, RS 6, A7, S7, RS 7, A8, S8, e-tron GT, RS e-tron GT, Q5, Q5 e quattro, Q5 Sportback, SQ5, SQ5 Sportback, Q8 e-tron, Q8 Sportback e-tron, SQ8 eptron quattro, SQ8 Sportback e-tron	2024	All	Not Applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Add Model Year 23 for Q8)
1	09/08/2023	Initial publication

### Workshop findings:

Additional keys need to be adapted to the vehicle. When adapting the keys, the following message appears in the immobilizer test plan:

***"The parameterization on the following control module could not be performed: 0046 – central module of comfort system Status: 13/Security access denied..."*** (Figure 1).



# Technical Service Bulletin

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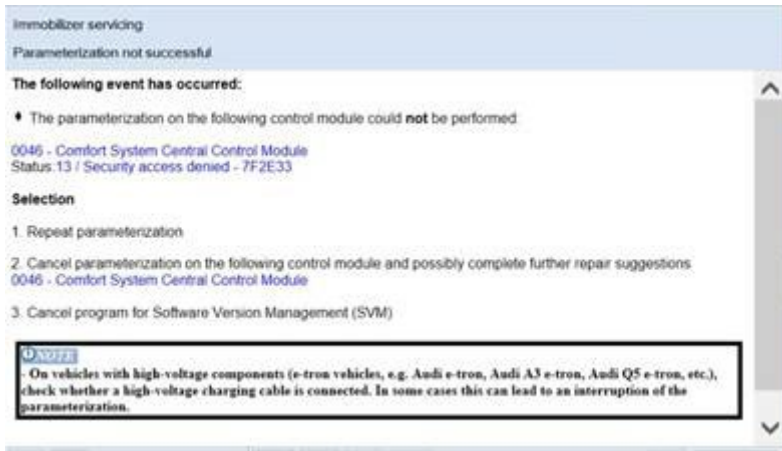


Figure 1: Error seen when adapting keys.

## Technical Background

Infrastructure upgrades to the backend systems require the temporary use of a SVM code during key adaptation.

## Production Solution

Once backend updates are completed, this TSB will be retired and the normal adaptation process will resume.

## Service

If the message above is displayed during the immobilizer test plan, follow the steps below:

1. Re-start the immobilizer test plan.
2. Follow all on screen prompts.
3. When asked: "Check whether an SVM code exists, select option **"2 - SVM code available"**.
4. Enter SVM code **UNECEKW2944**.
5. Continue immobilizer test plan as normal.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Required Parts and Tools

Tool Number	Tool Description
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# Technical Service Bulletin

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VAS 6160/VAS 6150	VAS tester with the current version of ODIS (Windows 10)
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## Additional Information

All part and service references provided in this TSB (**2071336**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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