

 PARTS & SERVICES		Technical Service Bulletin (TSB) Window Motor/Carrier Malfunction			
REFERENCE:	TSB: 08-224-23 GROUP: 08 - Electrical	Date:	September 29, 2023	REVISION:	–
VEHICLES AFFECTED:	2024 (B1) Jeep Renegade This bulletin applies to vehicles built on and after January 01, 2023 (MDH 0101XX) and on and before August 03, 2023 (MDH 0803XX).			MARKET APPLICABILITY: ☒ NA ☐ MEA ☒ SA ☐ IAP ☐ EE ☐ CH	
CUSTOMER SYMPTOM:	Customers may experience a grinding noise during driver window down/up operation.				
CAUSE:	Carrier malfunction				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-276, date of issue September 29, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves inspecting and possibly replacing the driver side window motor / carrier assembly

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-52-20-98	Carrier, Window - Inspect	6 - Electrical and Body Systems	0.2 Hrs.
08-52-20-99	Carrier, Window - Inspect and Replace (0 - Introduction)	6 - Electrical and Body Systems	0.5 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	7095390 - SA 68670550AA - MOPAR	Window Motor / Carrier	Left (Driver Side)

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
Trim Stick	C - 4755	Essential Tool

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Operate window 10 times up and down and listen for noise from the window motor / carrier.
2. Does the window motor / carrier make a grinding noise during operation? More noticeable when closing than opening?
 - YES>>>Proceed to [Step 3](#).
 - NO>>>This bulletin is complete. Use Inspect LOP (08-52-20-98) to close this active RSU.
3. Replace the window motor / carrier assembly. Refer to the detailed service procedures listed in DealerCONNECT>ServiceLibrary>Service Info>23 - Body / Doors - Front / Plate, Carrier / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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