

REFERENCE:	TSB: 23-102-23 GROUP: 23 - Body	Date:	September 28, 2023	REVISION:	-
VEHICLES AFFECTED:	2021 - 2023 (WL) Jeep Grand Cherokee This bulletin applies to vehicles built on or before February 06, 2023 (MDH 0206XX) equipped with a Dual-Pane Panoramic Sunroof (Sales Code GWJ).	MARKET APPLICABILITY:			
CUSTOMER SYMPTOM:	Dual-pane sunroof is leaking Fig. 1 .				
CAUSE:	Wind deflector assembly.				



Fig. 1

Wind Deflector Getting Trapped In Sunroof Panel Causing Leak

REPAIR SUMMARY:

This bulletin involves replacing the dual-pane wind deflector assembly with an updated design.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-30-66-96	Dual-Pane Wind Deflector - Replace (2 - Skilled)	6 - Electrical and Body Systems	0.3 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1	68518680AC	Windscreen, Sunroof	Dual-Pane Wind Deflector

DIAGNOSIS:

If the customer describes any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Replace the dual-pane wind deflector. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>23 - Body / Sunroof, Dual Pane / Deflector, Wind / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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