

REFERENCE:	TSB: 23-097-23 GROUP: 23 - Body	Date:	September 16, 2023	REVISION:	-
VEHICLES AFFECTED:	2023 (WS) Grand Wagoneer/Wagoneer This bulletin applies to vehicles built on or after January 24, 2023 (MDH 0124XX) and on or before February 01, 2023 (MDH 0201XX).			MARKET APPLICABILITY:	
				<input type="checkbox"/> NA	<input type="checkbox"/> CH
				<input type="checkbox"/> EE	<input type="checkbox"/> IAP
				<input type="checkbox"/> SA	<input checked="" type="checkbox"/> MEA
CUSTOMER SYMPTOM:	Incorrect gray stitching on steering wheel (correct stitching on steering wheel should be brown as found on the air bag) Fig. 1 .				
CAUSE:	Incorrect gray stitching on steering wheel.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-262, date of issue September 16, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

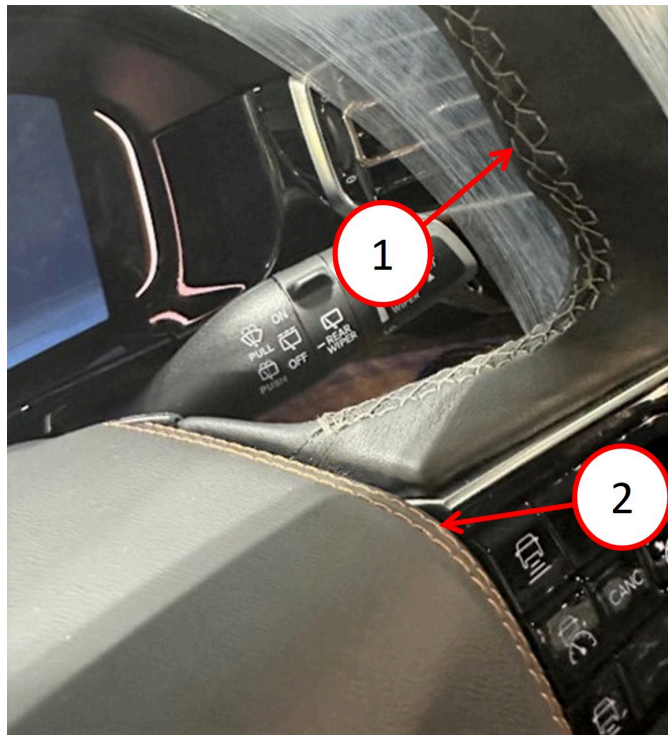


Fig. 1
Incorrect And Correct Steering Wheel Stitching

1 - Incorrect Gray Steering Wheel Stitching
2 - Correct Brown Steering Wheel Stitching Found On Air Bag

REPAIR SUMMARY:

This bulletin involves replacing the steering wheel.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
19-85-01-9G	Wheel, Steering - Replace (2 - Semi-Skilled)	4 - Chassis	0.7 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1	7HU88XU5AA	Wheel, Steering	Brown Stitching
1	06511578AA	Washer, Hex Lock - 16 x 1.50	Steering Wheel Nut One Time Use

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Repair Procedure. If any vehicle not on the VIN list exhibits the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: This Repair Procedure covers replacement of the steering wheel only. Do not replace the air bag.

1. Replace the steering wheel. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info>19 - Steering / Column / Wheel, Steering / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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