



September 2023

Dealer Service Instructions for:

## **Emissions Recall 06A VECI Label**

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### **Remedy Available**

**2014-2015, 2017 & 2019-2022 DJ Cab Chassis**

**2014-2015, 2017 & 2019-2022 D2 Cab Chassis**

*NOTE: This recall applies only to the above vehicles equipped with a 6.4L engine, and sales code XBC (delete pickup box).*

**IMPORTANT: Some of the involved vehicles may be in Dealer vehicle inventory. Dealers should complete this recall service on these vehicles before retail delivery.** Involved vehicles can be determined by using the VIP inquiry process.

### **Subject**

The Vehicle Emission Control Information (VECI) label on about 8,430 of the above vehicles may have either an overstated weight or missing complete vehicle information (GVWR, Curb Weight, and Frontal Area). This label information is required by regulation.

<b>Repair</b>
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A **new** VECI label must be installed.

New VECI labels are being mailed directly to all vehicle owners known to FCA with the Owner Notification letter for this campaign. The owner may install the label themselves or, if preferred, to arrange for dealer installation of the owner-supplied label without charge. **To place an order for a lost label or for any unsold vehicles, use the information below.**

<b>Parts Information</b>
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<u>Part Number</u>	<u>Description</u>
47480055AB	Label, VECI - 2014 DJ (ESA)
47480028AB	Label, VECI - 2014 DJ (EZC)
47480037AB	Label, VECI - 2014 D2
47480155AB	Label, VECI - 2015 DJ
47480152AB	Label, VECI - 2015 D2
47480875AB	Label, VECI - 2017 DJ
47480879AB	Label, VECI - 2017 D2
68406487AB	Label, VECI - 2019 D2
68470433AB	Label, VECI - 2020 D2
68470450AB	Label, VECI - 2021 D2
68495610AB	Label, VECI - 2022 DJ
68470467AB	Label, VECI - 2022 D2

**Parts Return**

No parts return required for this campaign.

**Special Tools**

**The following special tools are required to perform this repair:**

- NPN **Heat gun or equivalent**
- NPN **Plastic blade tool or trim stick**

## Service Procedure

### Remove and apply the VECI label by following the procedure below:

1. Raise the hood and support it with the prop rod if equipped.
2. Locate the original VECI label on the underside of the hood (Figure 1).



(Figure 1)

3. Use a heat gun or equivalent to soften the VECI label adhesive (Figure 1).

**CAUTION:** The heat source must be positioned far enough away from the painted surface to avoid damage to the clear coat.

**Service Procedure [Continued]**

4. Use a thin plastic or rubber type tool to begin lifting a corner of the VECI label (Figure 2).



**Figure 2 – Removing Label**

5. Peel the VECI label slowly at a 45-degree angle to remove.

**CAUTION: Do not at any time “scratch” or “scrape” at the adhesive. Care is to be taken so that the substrate underneath the VECI label is not marred in any manner.**

6. Using isopropyl alcohol and a clean cloth, remove all adhesive residue from the hood surface where the VECI label was applied. Allow the alcohol to evaporate before applying the new VECI label.
7. Remove the **NEW** VECI label from the paper backing.
8. Apply the **NEW** VECI label to the underside of the hood surface, in the original position, with the same text orientation.
9. Apply pressure to the entire surface of the VECI label with firm overlapping strokes removing all wrinkles and air bubbles. Using a tool such as a squeegee is allowed.
10. Reposition the hood prop in its holding location and close the hood.
11. Return the vehicle to the customer.

**Complete Proof of Correction Form for California Residents**

This recall is subject to the **State of California Registration Renewal/Emissions Recall Enforcement Program**. Complete a Vehicle Emission Recall Proof of Correction Form (**Form No. 81-016-1053**) and **supply it to vehicle owners residing in the state of California** for proof that this recall has been performed when they renew the vehicle registration.

Process Steps to obtain the California Proof of Correction form:

- a. Access the “**DealerCONNECT**” website.
- b. Select the “**Service**” tab.
- c. Under the “**Publications**” heading, select the “**ePublishing**” link.
- d. Sign in using your **Dealer Code** and **Password**.
- e. Select the “**Proof of Correction form**”.

**Completion Reporting and Reimbursement**

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims paid will be used by FCA to record recall service completions and provide dealer payments.

Use one of the following labor operation numbers and time allowances:

	<b>Labor Operation <u>Number</u></b>	<b>Time <u>Allowance</u></b>
Replace VECI label	25-06-A1-82	0.2 hours

If applicable, add the cost of the recall parts package plus applicable dealer allowance to your claim.

**NOTE:** See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

## Dealer Notification

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

## Owner Notification and Service Scheduling

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

## Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner’s name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer’s VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

**Dealers must perform this repair on all unsold vehicles before retail delivery.** Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

*Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.*

## Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

06A

LOGO

VEHICLE PICTURE

#### YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**  
Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership.
2. Call the FCA Recall Assistance Center at **1-800-853-1403**. An agent can confirm part availability and help schedule an appointment
3. Visit [recalls.mopar.com](https://recalls.mopar.com), scan the QR code below, or download the Mopar Owner's Companion App.

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

#### DEALERSHIP INSTRUCTIONS

Please reference Emissions Recall

06A

# IMPORTANT EMISSIONS RECALL

## VECI Label

Dear [Name],

FCA US LLC has determined that incorrect vehicle emission control information (VECI) labels were installed on certain [2014-2015, 2017 & 2019-2022 DJ Cab Chassis and 2014-2015, 2017 & 2019-2022 D2 Cab Chassis] vehicles equipped with a 6.4L engine and sales code XBC (delete pickup box).

#### WHY DOES MY VEHICLE NEED REPAIRS?

The VECI label on your vehicle <sup>[1]</sup> may have either an overstated weight or missing complete vehicle information (GVWR, Curb Weight, and Frontal Area). This label information is required by regulation.

#### HOW DO I RESOLVE THIS IMPORTANT EMISSIONS ISSUE?

You may choose to apply the enclosed VECI label using the instruction as described on the enclosed instructions letter, understanding the original label **MUST** be removed. Or if you prefer not to install the label yourself, simply contact your dealer to schedule a service appointment. The label installation is expected to take approximately one hour. However, additional time may be necessary depending on service schedules. This service will be provided free of charge. **Please bring the enclosed VECI label and this letter with you to your dealer.**

**TO SCHEDULE YOUR FREE REPAIR,  
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY**

#### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](https://www.fcarecallreimbursement.com) to submit your reimbursement request online. <sup>[2]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your satisfaction. Thank you for your attention to this important matter.

Customer Assistance/Field Operations  
FCA US LLC





**Mr. Mrs. Customer**  
**1234 Main Street**  
**Hometown, MI 48371**

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

## Owner Instructions

**Apply the VECI label by following the procedure below:**

**NOTE: Original label MUST be removed from the vehicle.**

1. Raise the hood and support it with the prop rod if equipped.
2. Locate the original VECI label on the underside of the hood (Figure 1).
3. Use a heat gun or hair dryer to soften the VECI label adhesive (Figure 1).



**Figure 1 – Label Removal**

**CAUTION: The heat source must be positioned far enough away from the painted surface to avoid damage to the clear coat.**

4. Use a thin plastic or rubber type tool to begin lifting a corner of the VECI label (Figure 2).



Figure 2 – Removing Label

5. Peel the VECI label slowly at a 45-degree angle to remove.

**CAUTION: Do not at any time “scratch” or “scrape” at the adhesive. Care is to be taken so that the substrate underneath the VECI label is not marred in any manner.**

6. Using isopropyl alcohol and a clean cloth, remove all adhesive residue from the hood surface where the VECI label was applied. Allow the alcohol to evaporate before applying the new VECI label.
7. Remove the NEW VECI label from the paper backing.
8. Apply the NEW VECI label to the underside of the hood surface, in the original position, with the same text orientation.
9. Apply pressure to the entire surface of the VECI label with firm overlapping strokes removing all wrinkles and air bubbles. Using a tool such as a squeegee is allowed.
10. Reposition the hood prop in its holding location and close the hood.