



STAR ONLINE PUBLICATION



Case Number: S2308000119

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Symptom/Vehicle Issue: Adaptive Cruise Control (ACC) "ACC Temporarily Blocked" Warning Message Displayed on the Cluster

Owner Complaint/Technician Observation: Owner complains of a cluster warning message "Temporarily Blocked" when attempting to enable adaptive cruise. The Technician observed the ACC and HALF module setting Diagnostic Trouble Code (DTC) C1409-97 Radar Sensor Blind Component or System Obstructed or Blocked at the same time.

Discussion: ACC operation does require well defined road markings to allow full system feature operations. Test the vehicle on well-marked roads to confirm the system disable warning is related to the lack of road markings and not system calibration requirements.

No further repairs should be attempted for conditions that have been confirmed to be related to driving surface limited markings.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found