



## STAR ONLINE PUBLICATION



**Case Number:** S2323000075

**Release Date:** September 2023

**Symptom/Vehicle Issue:** 2nd Row Center Seat Lazy Or Slow When Folding.

**Discussion:** Perform the below repair for a vehicle that exhibits slow movement when folding the 2nd row center seat.

1. Remove the 2nd row center seat. Refer to Service Library 23 - Body / Seats, Second Row / SEAT, Second Row / Removal and Installation.
2. Unhook trim edge attachment to expose torsion rod (Fig 1).
3. Pull the back frame strap to manually fold the back between 30-45 deg to partially pull out the torsion spring rod.

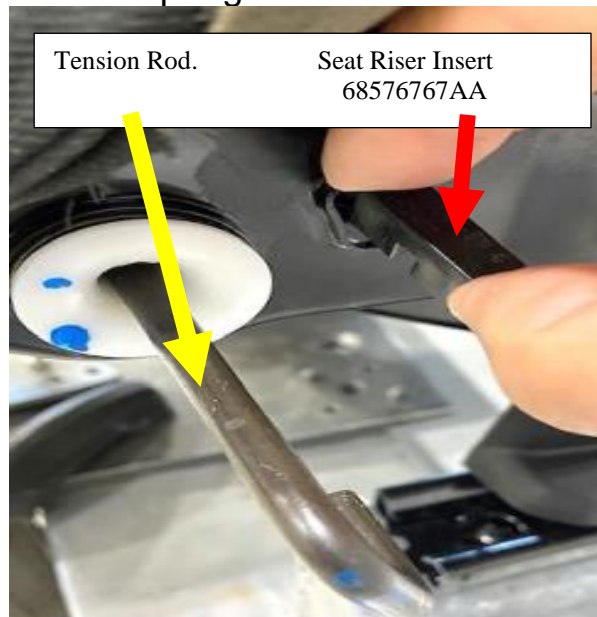


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**



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4. Insert the seat riser insert 68576767AA inside the side of the cushion side member slot so the cut out fits inside the cushion slot (Fig 2). See Fig 3 for installation. The torsion spring leg will fit into the notch of the seat riser plastic insert.



Fig 2.



Fig 3.

5. Reinstall the side seat trim back on the J channel retainer.
6. Reinstall the seat following service procedures in Service Library. Operate the seat to verify smooth operation when folding.

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