



## STAR ONLINE PUBLICATION



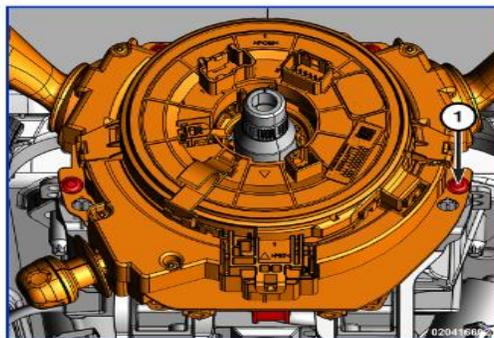
**Case Number:** S2319000008

**Release Date:** September 2023

**Symptom/Vehicle Issue:** Clicking Noise From Steering Column While Turning Steering Wheel.

**Customer Complaint/Technician Observation:** While driving or stationary a clicking type noise is heard from the steering wheel area.

**Discussion:** The click noise may be from the steering column control module (SCCM) area. Inspection will require removal of the steering wheel. Refer to Service Library Service Information 19 - Steering / Column / WHEEL, Steering / Removal and Installation and also 08 - Electrical / 8E - Electronic Control Modules / MODULE, Steering Column Control (SCCM) / Removal and Installation. With the steering wheel removed, inspect the SCCM for being fully seated. If the SCCM does not appear seated to the column, Remove and reinstall the SCCM.



1 - SCCM Bracket Screws

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**