



Technical Service Bulletin


00 ODIS test plans for unauthorized/unjustified DTC memory entries (Ghost Faults)

00 23 76 2071721/1 October 13, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All Audi Vehicles	2008 – 2025	All	Not Applicable

Condition

Workshop findings:

- A test plan is populated in ODIS and marked with the following symbol: 
- When executing a test plan in ODIS, the following message is displayed:

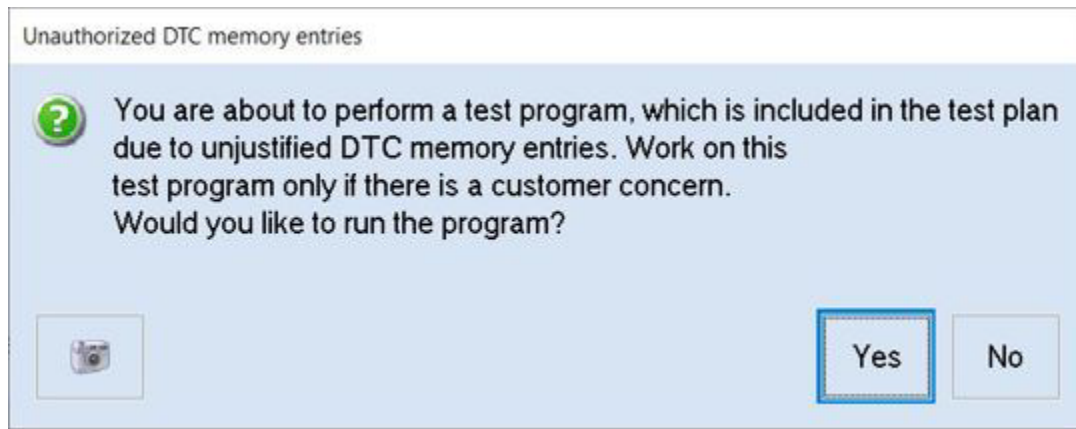


Figure 1. Unauthorized DTC popup.

Technical Background

Certain DTCs may be entered in the vehicle due to incorrect or oversensitive self-diagnostic checks. In those cases, these DTCs are marked as “Unauthorized” in ODIS and are considered to be ghost faults.

Those DTCs do not have any impact on the operation of the vehicle and do not cause any customer complaints, even if they may appear to be related to a specific customer complaint.

Production Solution

Not applicable.

Service



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Running a test plan for an “Unauthorized” or “Unjustified” DTC will not resolve the customer complaint, as those DTCs are entered erroneously by the vehicle and have no effect on its operation.

If you see a test plan populate that has the “warning” symbol and shows the “Unauthorized DTC memory entries” message box when selecting the test plan, **please do not continue executing said test plan** (see Figure 2).

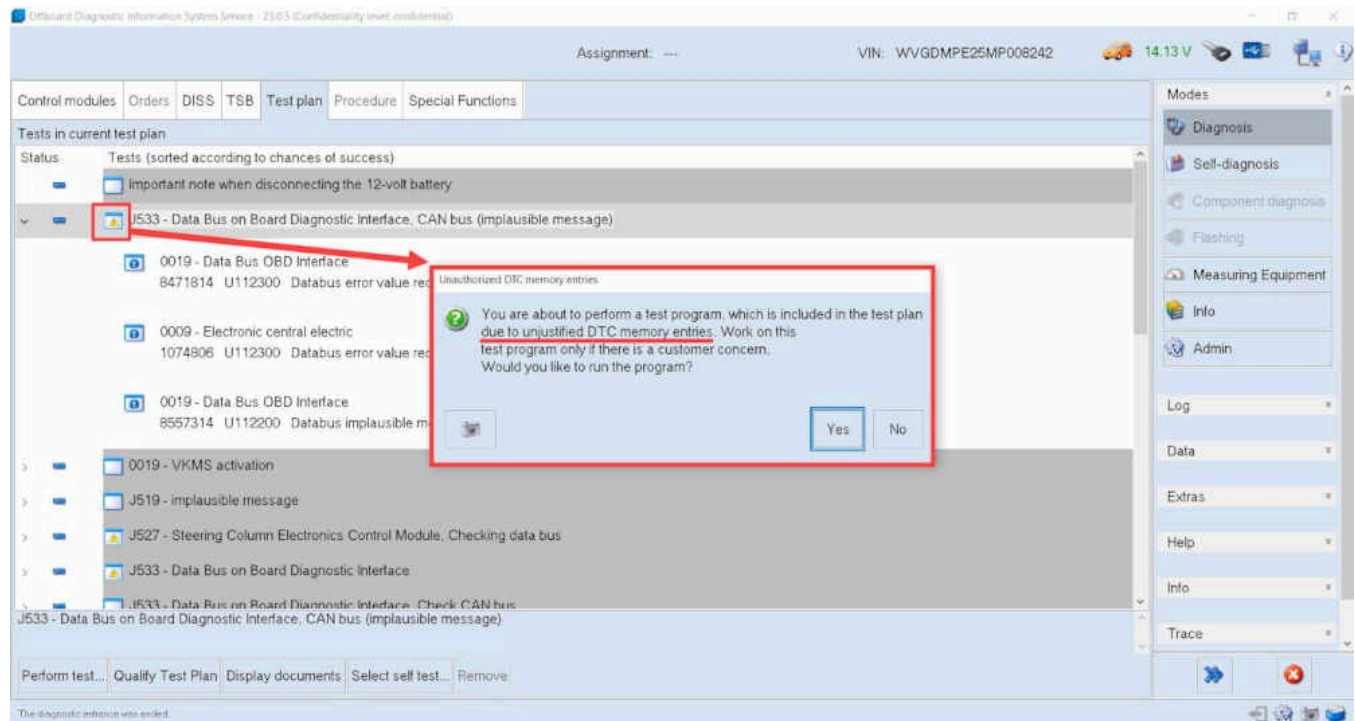


Figure 2. Screenshot from ODIS with highlights.

Do not replace any parts for unauthorized/unjustified DTCs!

Any unauthorized test plans run, as well as any repairs resulting from running such test plans may be debited by warranty.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2071721**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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