



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – UPDATE 57J3 / Door Seam Cavity Sealing

This notice is for: All Dealer Personnel

Date: October 11, 2023

Issue: On Golf vehicles of a limited production period, there may be insufficient cavity sealing of the door seam area. This may cause corrosion of the doors over time.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	GOLF R	583
USA	2022	2022	GTI	1,970
CAN	2022	2022	GOLF R	276
CAN	2022	2022	GTI	267

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Repair:**
- REPAIR AVAILABLE – October 12, 2023 – Apply cavity wax to the affected areas on all four door cavities.
 - See ELSA and the Service References tool in Elsa2Go for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: See UPDATE technical bulletin for required materials.

Notes: Consistent with general Volkswagen corporate policy governing Updates, Volkswagen is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles cannot, however, be delivered to consumers until the Update is completed.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.