

ACC Warning Message Comes Back On After S/B 21-068

AFFECTED VEHICLES

| Year | Model | Trim Level |
|---------|----------------|---------------------|
| 2018–20 | Accord | ALL |
| 2018–20 | Accord Hybrid | ALL |
| 2017–19 | Civic (5 door) | ALL (Except Type R) |
| 2019–21 | Civic | ALL |
| 2017–19 | CR-V | ALL |
| 2019–20 | Insight | ALL |
| 2021 | Insight | ALL |

EDITOR’S NOTE: This article revises the previous version posted in August 2021.

This article supports S/B 21-068, ACC Warning Lamp Is On With DTC 2583-76 In Low/Near Freezing Ambient Temperatures.

If an **Adaptive Cruise Control System Problem** comes back on when the vehicle is driven in freezing conditions, inform the customer it is likely due to snow or ice buildup on the radar. Advise the customer of the following procedure to clean the front grille where the radar is located.

1. If the **Adaptive Cruise Control System Problem** message is displayed in the multi-information display during use, stop the vehicle in a safe place, and wipe off the debris (dirt, snow, or ice) with a soft cloth.

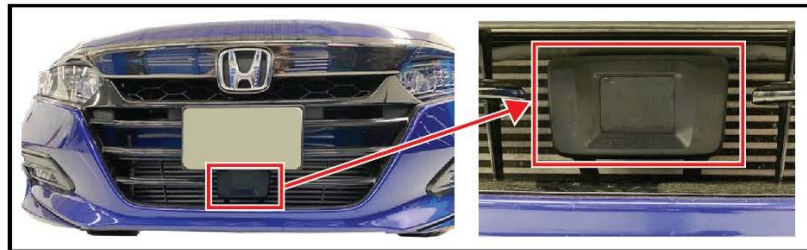
NOTE:

- Be careful not to apply too much force when cleaning the radar area to prevent any damage from happening.
- When cleaning the radar, do not use polishing powders like benzine or thinners.

MULTI-INFORMATION DISPLAY



RADAR LOCATION CLEANING AREA (ACCORD)



2. The message will not disappear until the system detects that the debris (dirt, snow, or ice) has been removed.

- Nothing may even be stuck to the radar, sometimes the message appears temporarily depending on the surrounding environment (such as in a tunnel). After confirming nothing is covering the radar, drive the vehicle, if there is no message then no abnormalities.

NOTE: It normally takes about **20 minutes** to recalibrate the radar, but depending on the driving environment, it may take up to **120 minutes**.

MULTI-INFORMATION DISPLAY



RADAR LOCATION CLEANING AREA (CIVIC)



RADAR LOCATION CLEANING AREA (CR-V)



RADAR LOCATION CLEANING AREA (INSIGHT)



END