



Service Bulletin

Bulletin No.: 23-NA-132

Date: October, 2023

TECHNICAL

Subject: Turn Signals and/or Daytime Running Lights Intermittently Inoperable

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 2500HD/3500HD	2024	2024	—	—	—	—

Involved Region or Country	North America
Condition	Customers may report episodes of intermittent issues with the turn signal or Daytime Running Lights (DRL) function on their truck. There are multiple root causes: - For vehicles built before April 10, 2023, these vehicles have no amber turn signal function flashing on the headlamp during the episodes: - Customers may comment that the turn signals or Daytime Running Lights (DRL) are intermittently inoperable. - The issue should correct itself after the vehicle is shut down for more than 5 minutes and then restarted. - There may be a message illuminated in the Driver Information Center (DIC) stating Service the Headlamps. - This condition is not present on vehicles from later build dates. - For vehicles with any build date, these vehicles have amber turn signal function flashing quickly on the headlamp during the episodes: - This issue may occur when the low beams are off (To replicate, rotate lighting control switch counterclockwise as far as possible and release. There will be a DIC message stating that automatic light control is off. Then try to operate the turn signal. Remember to return the customer to their preferred light control setting afterwards.) - There may be a message illuminated in the DIC stating Service the Headlamps while trying to activate the turn signal. - This issue should not impact the Daytime Running Lights (DRL).
Cause	- For vehicles built before April 10, 2023, these vehicles have no amber turn signal function flashing on the headlamp during the episodes: - The cause of the condition may be a software issue in the headlamp assembly. - For vehicles with any build date, these vehicles have amber turn signal function flashing quickly on the headlamp during the episodes: - There may be an issue in the lighting control module that causes this to occur. - The headlamp is not causing this issue.
Correction	- For vehicles built before April 10, 2023, these vehicles have no amber turn signal function flashing on the headlamp during the episodes. Do Not replace the Exterior Lighting Module (ELM). - Headlamp parts have been updated. Replace the headlamps. Refer to <i>Front Headlamp Replacement</i> in the Service Manual. - For vehicles with any build date, these vehicles have amber turn signal function flashing quickly on the headlamp during the episodes. Replace the Exterior Lighting Module (ELM).

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Parts Information

Causal Part	Description	Part Number	Qty
X	HEADLAMP ASM-FRT	86514717	1
X	HEADLAMP ASM-FRT	86514718	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2040510	Front Headlamp Replacement	Use Published Labor Operation Time

Version	2
Modified	Released July 26, 2023 Revised October 02, 2023 – Removed the VIN information and updated the Condition, Cause, Correction sections with additional Information.