

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6700
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 19, 2023

Subject: Stop Delivery Order Await Communication: Reference Number N232421270

Models: 2024 Chevrolet Silverado
2024 GMC Sierra

To: All General Motors Dealers

STOP DELIVERY ORDER

Effective immediately, stop the delivery of those certain 2024 Chevrolet Silverado and GMC Sierra vehicles which are in the attached VIN file and in new vehicle inventory or in transit. Dealers are to wait for further communication. The GM reference number is N232421270.

The subject vehicles cannot be delivered or sold until further notice.

Until further instructions are received, new vehicles subject to this stop delivery order must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated as "Stop Delivery" Type and VIN Status as "Incomplete Remedy Not Available" on October 19, 2023. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory.

END OF MESSAGE
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