



# Service Bulletin

Bulletin No.: 10-00-89-006J

Date: October, 2023

## INFORMATION

**Subject:** Information for Dealers/Technicians on When and How to Submit a Product Information Report (PIR) (Canada Only)

**Models:** 2023 and Prior GM Passenger Cars and Light Duty Trucks

**Attention:** Effective September 1, 2023 the Product Information Report (PIR) process in Canada has been renamed Field Product Report (FPR) to align with global terminology. Dealers in Canada should refer to the latest version of Corporate Bulletin Number 02-00-89-002 titled "Information for Dealers/Technicians on When and How to Submit a Field Product Report (FPR)."

This bulletin has been revised to cancel Bulletin Number 10-00-89-006I and direct to the latest version of 02-00-89-002. Please discard Corporate Bulletin Number 10-00-89-006I.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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