



Volvo Car USA LLC

Technical Journal

Technical Journal Title

"Transmission performance reduced" Message in DIM, TCM-P073168

Ref. No.

TJ 36726.1.0

Issuer (Dept.)

Technical Service

Issue Date

9/14/23

Status Date

9/19/23

Car Market

United States and Canada

Partner

3 US 7510 Volvo Car USA

Function Group

4300

Function Description

Gearbox

Page

Page 1 of 2

DESCRIPTION:

If customer complains of a warning message "Transmission performance reduced" in DIM and DTC stated below is set **with no other symptoms**, follow advice under "Service".

DIM = Driver Information Module

CSC Customer Symptom Codes

Code	Description
FB	Text window and warning symbol/Other problems
IV	Text window and warning symbol/Text message

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
TCM	P073168	Permanent
TCM	P073168	Intermittent

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224	L1	BL1KERS					2024-9999		-	202317-999952
225	L1	BL1KERS					2024-9999		-	202317-999952
227	L1	BL1KERS					2024-9999		-	202317-999952
236	L1	BL1KERS					2024-9999		-	202317-999952
246	L1	BL1KERS					2024-9999		-	202317-999952
256	L1	BL1KERS					2024-9999		-	202317-999952

SERVICE:

Do not replace the transmission.

A new TCM (Transmission Control Module) software will be released year 2023 quarter 4 which will permanently prevent the DTC.

Clear the DTC and perform a TCM Reload to reset the TCM calibrations. This will resolve most instances.

This TJ will be updated when new information is available.

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
36004-2	Software Control Module downloading

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 4300.