

Subject: Engineering Information - Check Engine Lamp Illuminated on Driver Information Center (DIC), DTC's P0671, P0672, P0673, P0674, P0675 and P0676 Set

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PIE and proceed with diagnostics found in published service information. THIS IS NOT A RECALL refer to Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

Brand:	Model:	Model Year:		VIN Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500	2023	2024	—	—	Equipped with 3.0L	—
GMC	Sierra 1500						

Involved Region or Country	U.S. Dealers ONLY
Condition	<p>Some customers may comment on having the Check Engine Lamp illuminated on Driver Information Center (DIC).</p> <p>Technicians may find one or more of the following DTC's set.</p> <ul style="list-style-type: none"> ● P0671 - Cylinder 1 Glow Plug Control Circuit ● P0672 - Cylinder 2 Glow Plug Control Circuit ● P0673 - Cylinder 3 Glow Plug Control Circuit ● P0674 - Cylinder 4 Glow Plug Control Circuit ● P0675 - Cylinder 5 Glow Plug Control Circuit ● P0676 - Cylinder 6 Glow Plug Control Circuit
Cause	<p>GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.</p>

Correction

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

If you encounter a vehicle with the above concern, perform the following steps and contact the engineer listed below:

1. Remove and re-install the harness connection on the glow plug side then clear DTC codes.
 - 1.1. Check and see if the DTCs are still present.
2. Complete the service manual instruction for the DTC's.
3. Measure the resistance value of the glow plug.

Contact Information

The Contact Information has been redacted.

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
4089138*	Engineering Information - Check Engine Lamp Illuminated on (DIC), Multiple DTC's Set	0.6 Hrs.

*This is a unique Labor Operation for bulletin use only.

Version	1
Modified	September 05, 2023