



# Service Bulletin

Bulletin No.: 23-NA-147

Date: September, 2023

## TECHNICAL

**Subject:** Squeak Noise from Front Seat

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado EV	2024	2024	-	-	All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Some customers may comment that either the Left Hand (LH) or Right Hand (RH) front seat(s) make a squeak noise when driving. The passenger seat could make this noise even when unoccupied.
<b>Cause</b>	Engineering has identified the squeak noise the be caused by the interface between the front seat track locator pin and the locator hole in the floor board.
<b>Correction</b>	Technicians are to perform the following rework procedure as listed in the service procedure below.

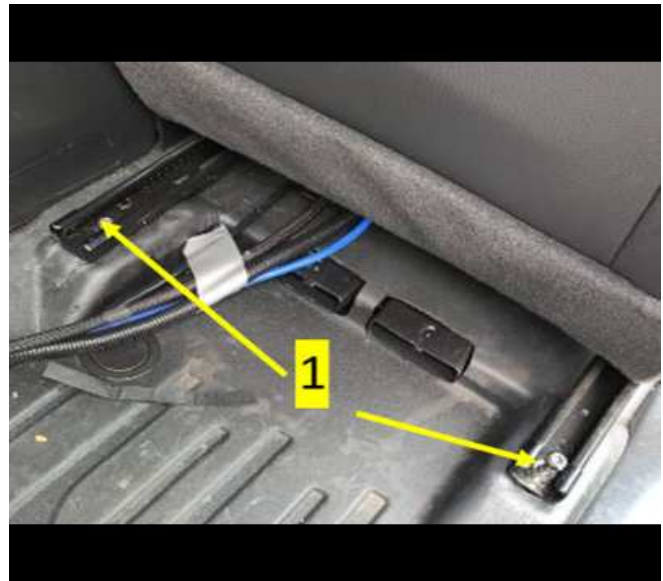
### Service Procedure

**Important:** Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

**Important:** This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training. If you encounter a vehicle with the above concern, complete the following:

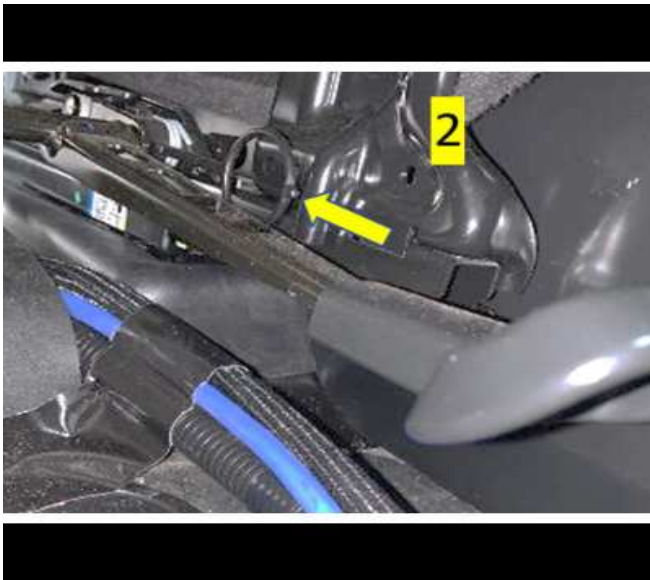
**Important:** The Right Hand side repair is shown below. The same procedure can be followed on Left Hand side.

1. Disable the SIR system. Refer to *SIR Disabling and Enabling* in SI.



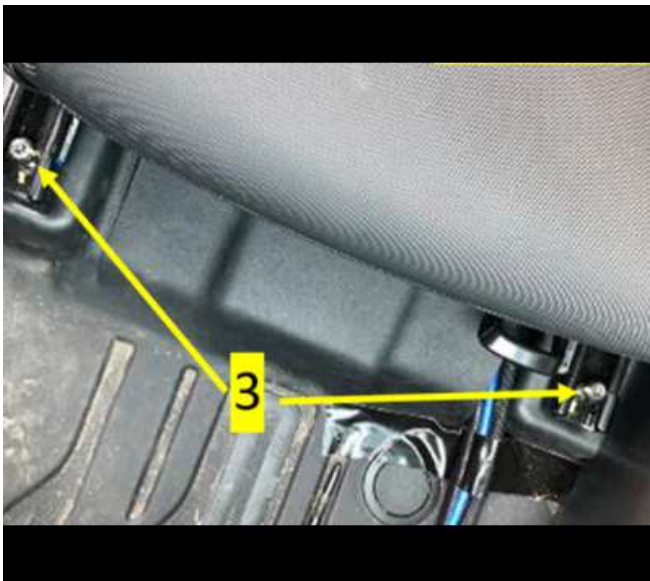
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2. Place seat in full FORWARD position and remove rear seat fasteners (1).
3. Move seat to full REAR position and ensure the seat is locked in position by pushing/pulling on the seat cushion or seat back.



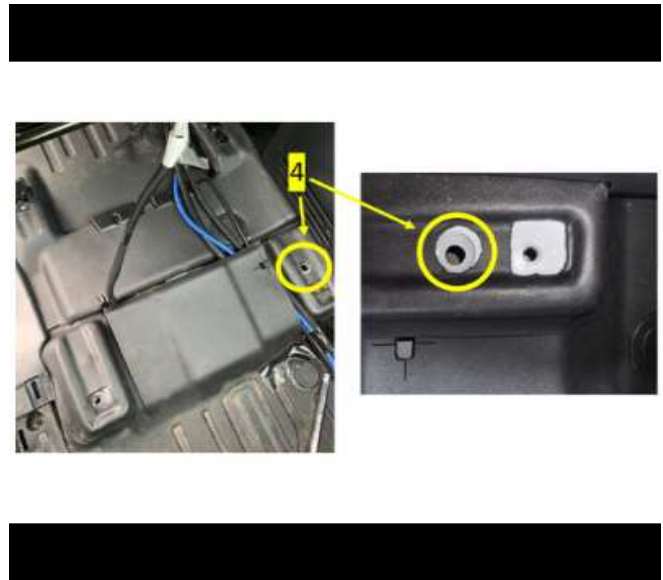
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4. Engage the Transport Blocking Feature (2) by pushing the circular pull handle rearward. It will click into place when engaged.



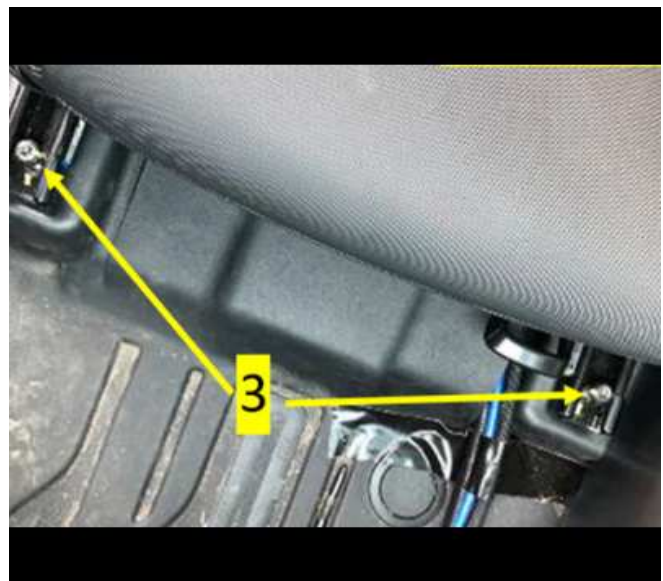
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5. Remove the front fasteners (3)



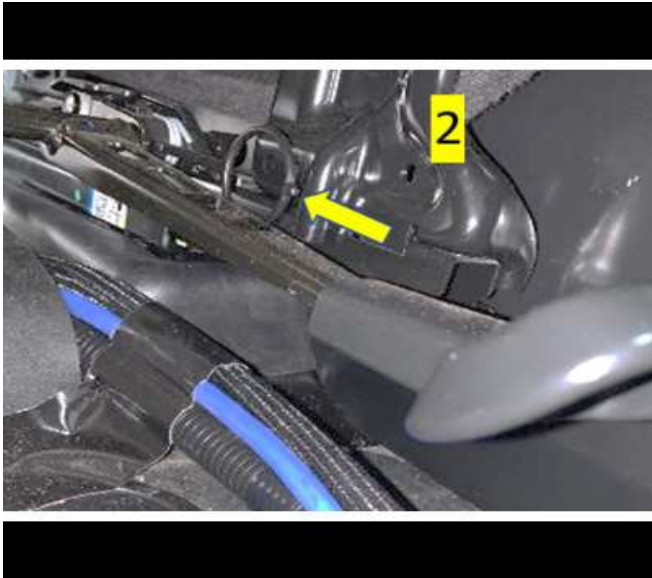
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6. Tilt the seat rearward to better access the front inboard seat locator (4). Ensure the vehicle/seat wire harness is not being damaged during this process.
7. Widen the front inboard seat locator to  $\frac{1}{2}$ " (12.7mm) using a step style drill bit.
8. Use a small rounded file, debur the new  $\frac{1}{2}$ " (12.7mm) opening to ensure there are no sharp edges or burrs in the hole.
9. Clean all debris/shavings created by the drilling process



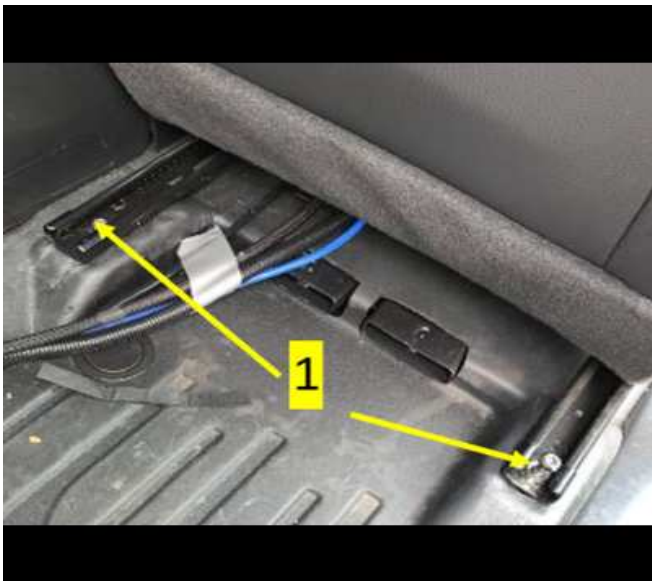
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10. Tilt the seat back into position and hand start the front fasteners (3)
11. Torque down the Front Inboard side to (45 Nm +/- 3 Nm)
12. Torque down the Front Outboard side (45 Nm +/- 3Nm)



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13. Disengage the Transport Blocking Feature (2) by pulling the circular pull handle forward. It will make an audible click when disengaged.



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14. Move the seat to full forward position and hand start the rear fasteners (1)
15. Torque down the Rear IB (45 Nm +/-3 Nm)
16. Torque down the Rear OB (45 Nm +/-3 Nm)
17. Cycle the seat multiple times to the full forward and rearward position and ensure the seat is locking/ functioning properly.
18. Enable the SIR system. Refer to *SIR Disabling and Enabling* in SI.

**Parts Information**

No parts are required for this repair.

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2086828*	Front Seat Squeak Repair	0.5 hr
Add	Additional Seat	0.2 hr

\*This is a unique Labor Operation for Bulletin use only.

Version	1
Modified	Released September 05, 2023

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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