

Reference	SSM76087
Models	Defender / L663 Discovery / L462 Discovery Sport / L550 New Range Rover Evoque / L551 New Range Rover Sport / L461 Range Rover Velar / L560
Title	Network Integrity Test (NIT) is failing to complete on any 24 MY vehicle using TOPIx Cloud
Category	Diagnostic Software Hardware
Last modified	19-Sep-2023 00:00:00
Symptom	000101 Diagnostic Concerns
Content	<p>ISSUE: Network Integrity Test (NIT) is failing to complete on 24 MY vehicles using TOPIx Cloud. This concern causes a DTC to be stored within the Gateway Module (GWM) which does not have a status of confirmed. TOPIx Cloud then attempts to read the extended snapshot for the DTC, this causes the GWM to reset and the NIT to fail.</p> <p>CAUSE: The GWM software version has been confirmed as the cause of this concern.</p> <p>ACTION: If you have a 24 MY vehicle that is failing to complete the Network Integrity Test (NIT) and you are unable to start a diagnostic session complete the actions detailed below:</p> <ol style="list-style-type: none">1. Select Clear All DTC(s) application in Vehicle Applications (The latest update will allow this application to be run without a successful NIT)2. Select GWM from the list of modules.3. Select Continue. <p>When the GWM DTC has been cleared, TOPIx Cloud will then run a successful NIT and then you can continue.</p>

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