

Reference	SSM76086
Models	F-PACE / X761 I-PACE / X590 XE / X760 XF / X260
Title	Network Integrity Test (NIT) is failing to complete on any 24 MY vehicle using TOPIx Cloud
Category	Diagnostic Software Hardware
Last modified	19-Sep-2023 00:00:00
Symptom	000101 Diagnostic Concerns

Content**ISSUE:**

Network Integrity Test (NIT) is failing to complete on 24 MY vehicles using TOPIx Cloud.

This concern causes a DTC to be stored within the Gateway Module (GWM) which does not have a status of confirmed. TOPIx Cloud then attempts to read the extended snapshot for the DTC, this causes the GWM to reset and the NIT to fail.

CAUSE:

The GWM software version has been confirmed as the cause of this concern.

ACTION:

If you have a 24 MY vehicle that is failing to complete the Network Integrity Test (NIT) and you are unable to start a diagnostic session complete the actions detailed below:

1. Select Clear All DTC(s) application in Vehicle Applications (The latest update will allow this application to be run without a successful NIT)
2. Select GWM from the list of modules.
3. Select Continue.

When the GWM DTC has been cleared, TOPIx Cloud will then run a successful NIT and then you can continue.