

<b>Reference</b>	SSM75848
<b>Models</b>	Defender / L663 Discovery / L462 Discovery Sport / L550 New Range Rover / L460 New Range Rover Evoque / L551 New Range Rover Sport / L461 Range Rover Velar / L560
<b>Title</b>	Pivi - Loss of GPS location and clock time
<b>Category</b>	Electrical
<b>Last modified</b>	12-Sep-2023 00:00:00
<b>Symptom</b>	207000 Entertainment Systems
<b>Attachments</b>	1Pivi SSM Attachment.pdf (1Pivi SSM Attachment.pdf)
<b>Content</b>	<p><b><u>Model / Model Year / Derivative</u></b></p> <p>Range Rover Velar (L560) / 22MY Onwards / PIVI  New Range Rover Sport (L461) / 23MY Onwards / PIVI  New Range Rover (L460) / 22MY Onwards / PIVI  New Range Rover Evoque (L551) / 22MY Onwards / PIVI  Discovery Sport (L550) / 22MY Onwards / PIVI  Discovery (L462) / 22MY Onwards / PIVI  Defender (L663) / 22MY Onwards / PIVI</p> <p><b><u>Situation:</u></b></p> <p>JLR Engineering investigations have found one or all of the following:</p> <ul style="list-style-type: none"> <li>• Navigation system has defaulted to a location in Berlin, Germany regardless of vehicle location, may not show correct vehicle position and the satellite system may not perform as anticipated.</li> </ul>

- Clock may not show correct time.
- Apple CarPlay/ Android Auto maps may not show correct position.

**Cause**

This issue is caused by a GPS firmware bug.

**Action:**

Follow the instruction(s) below.

**DIAGNOSTIC INSTRUCTION:**

Update PIVI to IP36 via TOPIx Cloud or SOTA.

anBhdHRkcnM7MjAyMy0wOS0yOVQxNjoyMTcyOC42MzZaQzEzNjYyMjYyNzQwMTA1Ow==