

PIVI – LOSS OF GPS LOCATION AND CLOCK TIME

Customer Voice:

Customer states navigation location inaccurate

Technical Description:

JLR Engineering investigations have found one or all the following which is caused by a GPS firmware bug:

- Navigation system has defaulted to a location in Berlin, Germany regardless of vehicle location, may not show correct vehicle position and the satellite system may not perform as anticipated.
- Clock may not show correct time.
- Apple CarPlay/ Android Auto maps may not show correct position.

Status:

Update PIVI to IP36 via TOPIx Cloud by using the PIVI recovery application.

Range Rover

- 22-23MY New Range Rover
- 23MY New Range Rover Sport
- 21-23MY Evoque
- 21-23MY Velar

Defender

- 20–23MY Defender

Discovery

- 21-23MY Discovery
- 21-23MY Discovery Sport

Jaguar

- 21-23MY I-PACE
- 21-23MY F-PACE
- 21-23MY XF
- 21-23MY E-PACE



SSM 75848 / SSM 75849 available on TOPIx