CUSTOMER SERVICE

OWNER NOTIFED PROGRAM H447 N811 - DOOR ZONE MODULES

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AFFECTED MODELS	21MY F-PACE, I-PACE, XF 21MY Range Rover Velar 20-22MY Defender 21-22MY Discovery
VOLUME AFFECTED	JAG US 46 CAN 13 LR US 163 CAN 26
REPAIR	A potential concern has been identified where customer could be left with a non- functioning vehicle as a result of a depleted battery State of Charge due to the door modules staying awake. Retailers will perform a software update to all door modules.
REPAIR TIME	0.3 hrs + DIDO
CAMPAIGN LAUNCH	August 31st, 2023
Notes	Please ensure to check the warranty portal to identify affected vehicles and preformed the repair at the vehicle's next service visit. Owners will be notified via mail on or before September 26th, 2023