


# RSB-64-23-001-1: Replace Upper Tailgate Trim Panel

Rivian is launching a technical service bulletin for some model year 2022 R1T vehicles that are equipped with an early revision upper tailgate trim panel. If easily-damaged cargo is placed against the tailgate while it is closed, the upper tailgate trim panel could abrade the cargo when the vehicle is in motion. Upon customer complaint, Rivian will replace the upper tailgate trim panel with an updated component that has a rubber insert designed to protect cargo.

<b>Document Type</b>	Technical Service Bulletin
<b>Date</b>	September 13, 2023
<b>Affected Region(s)</b>	USA
<b>Affected Model(s)</b>	R1T
<b>Model Year(s)</b>	2022
<b>Approximate Build Dates</b>   Refer to the TSB Guide Dashboard to determine if this document applies to a specific vehicle.	August 2021 - February 2022
<b>Vehicle System</b>	64 - Interior
<b>Minimum Service Location</b>	Mobile

## Required Parts

Part Number	Quantity	Engineering Name	Service Name/Notes
C300120511-B	1	TAILGATE TRIM - 2 SHOT	Trim Panel, Tailgate, Upper

**!** **Attention:** The parts listed in this table are only for unique steps that are called out in this bulletin. Some sections of this bulletin might refer to Service Manual procedures which require additional parts. Always review the bulletin and all potentially related Service Manual procedures before ordering parts and beginning work.

## Procedure

Replace: Trim Panel, Tailgate, Upper (refer to service manual procedure 648246010).

## Labor Codes

Labor Code	Description
RSB642300100	RSB-64-23-001 not applicable
RSB642300101	Replace upper tailgate trim panel
Contact <a href="mailto:ServiceDocumentFeedback@rivian.com">ServiceDocumentFeedback@rivian.com</a> regarding labor codes and document content.	