

Parts



Mazda North American Operations
Irvine, CA 92618-2922



REFERENCE NO: RF-23-09

DATE: 09/14/2023

SUBJECT: **REMINDER United Radio Exchange Parts Return Deadlines**

MNAO has recently found an increase in non-returned cores within the United Radio (UR) exchange program. As a reminder, dealers have 90 days, after the order is placed, to return the exchanged part.

Failure to return the exchanged part will result in a debit of the full component price. It is highly recommended to set a calendar reminder at the time of the order for no more than 60 days to ensure all orders are returned if repaired and if not repaired, contact the customer to cancel the order and return the unit.