

## **SSM 51930 2023 Transit Connect With Liftgate - Two Stage Unlocking With RKE Transmitter Inoperative - Built On 24-Apr-2023 And Through 02-May-2023**

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Some 2023 Transit Connect vehicles built on 24-Apr-2023 and through 02-May-2023 and equipped with a liftgate may experience inoperative two stage unlocking from the remote keyless entry (RKE) transmitter and feature will not change when adjusted in instrument panel cluster (IPC) settings. This may be due to incorrect configuration data in the IPC and body control module (BCM). To correct this condition, download and run the IPC - Instrument Panel Cluster (IPC) Configuration and BCM - Body Control Module (BCM) Configuration applications using the Ford Diagnosis and Repair System (FDRS) diagnostic scan tool. For claiming, use causal part 15604 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.