



# TECHNICAL SERVICE BULLETIN

## Rubber Seal Loose Between Spoiler Support And Liftgate

**23-2237**  
27 September  
2023

### Model:

Lincoln 2019-2022 Nautilus
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**Issue:** Some 2019-2022 Nautilus vehicles may exhibit the rubber seal between the spoiler support and the liftgate coming loose as shown in Figure 1. This may be due to poor adhesion between the spoiler and the rubber seal. To correct the condition, follow the Service Procedure to replace spoiler support rubber seal.

**Action:** Follow the Service Procedure to correct the condition on vehicles that meet the following criteria:

- 2019-2022 Nautilus
- Loose rubber seal between the spoiler support and the liftgate as shown in Figure 1

### Parts

Service Part Number	Quantity	Description	Unit of Issue	Piece Quantity
KA1Z-58404E24-A	1	Right Rubber Seal	1	1
KA1Z-58404E25-A	1	Left Rubber Seal	1	1
Obtain Locally	As Needed	Isopropyl Alcohol		

Quantity refers to the amount of the service part number required to repair the vehicle.

Unit of Issue refers to the number of individual pieces included in a service part number package.

Piece Quantity refers to the total number of individual pieces required to repair the vehicle.

As Needed indicates the amount of the part may vary and/or is not a whole number. Parts can be billed out as non-whole numbers, including less than 1.

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

### Labor Times

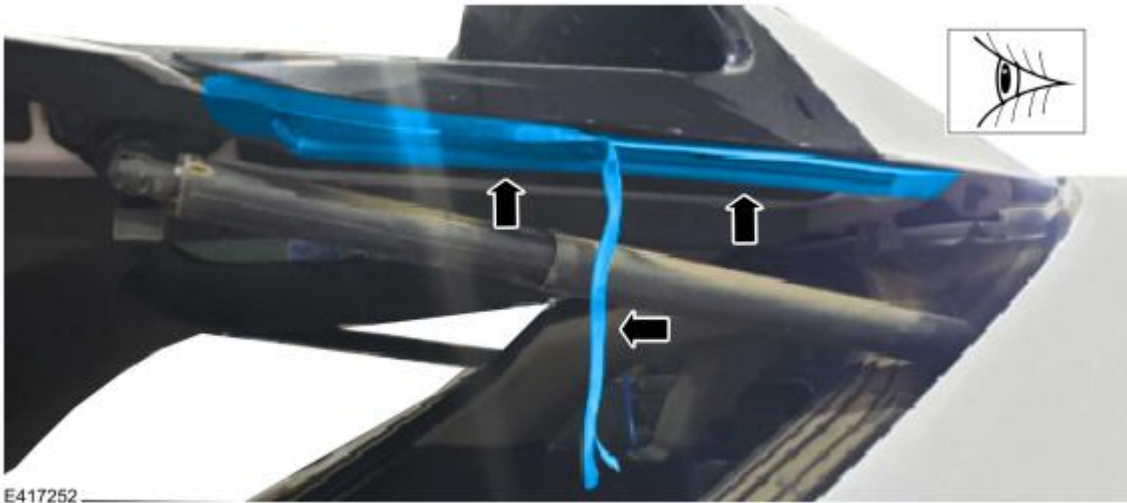
Description	Operation No.	Time
2019-2022 Nautilus: Replace The Spoiler Support Rubber Seal (Do Not Use With Any Other Labor Operations)	232237A	0.9 Hrs.

### Repair/Claim Coding

Causal Part:	5844210
Condition Code:	33

### Service Procedure

Figure 1



1. Remove the spoiler. Refer to Workshop Manual (WSM), Section 501-08 - Exterior Trim and Ornamentation - Removal and Installation - Rear Spoiler.
2. Remove the loose spoiler support rubber seal. (Figure 2)

Figure 2



3. Clean the surface with isopropyl alcohol.
4. Align and attach the new rubber seal.

**5. Install the spoiler. Refer to WSM, Section 501-08 - Exterior Trim and Ornamentation - Removal and Installation - Rear Spoiler.**

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.