Service Campaign S3698 September 2023

VOLVO Service Campaign

Battery Box Cover Label

Service Category Service Department

Section 313

Technician Skill Level A **Market** US, Canada

Applicability

VOLVO

Years	Models
2024	VN

Introduction

Certain 2023 Volvo VN model trucks were assembled with a decal missing on the in-frame mounted battery box cover. Follow the instructions in this campaign to install a new decal on the battery box cover.

Production Change Information

This bulletin applies to vehicles built within the specified production changes below.

Brand	Engine	Emission Level	Starting Build Date	Ending Build Date
Volvo	D13	EM-USA21	25/August/2023	28/August/2023

Warranty Information

This repair is covered by an authorized Service Program. Reimbursement is obtained through the normal claim handling process.		**B**
Main Labor Code	**Description**	**Hours**
1720-16-09-01	**Campaign, General 0.1(x 3)**	**0.3**
Causal Part	**20855915**	
SCC Authorization Code	**S3698**	
Expiration Date	**September 30, 2024**	

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Parts Information

Part Numbers	Part Names	Quantity
20855915	Decal	1

Required Tools & Equipment

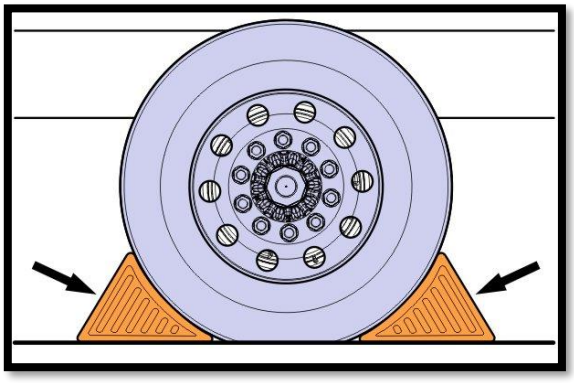
- N/A

Calibration Information

- N/A

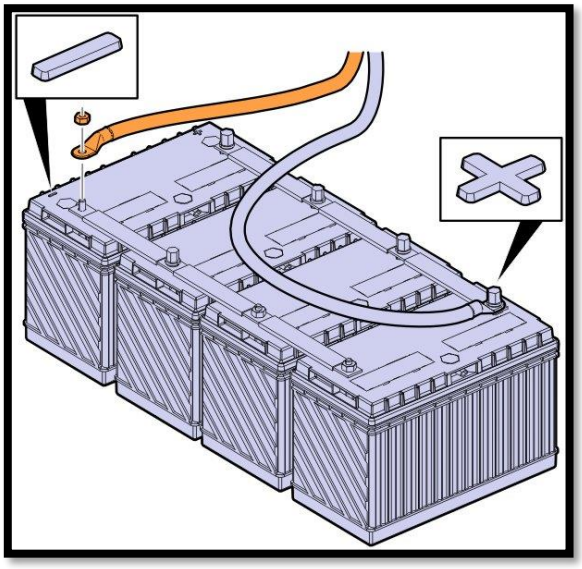
Repair Procedure

1. Park the vehicle on a level surface.
2. Apply the parking brake.
3. Place the transmission in neutral or park.
4. Install the wheel chocks.

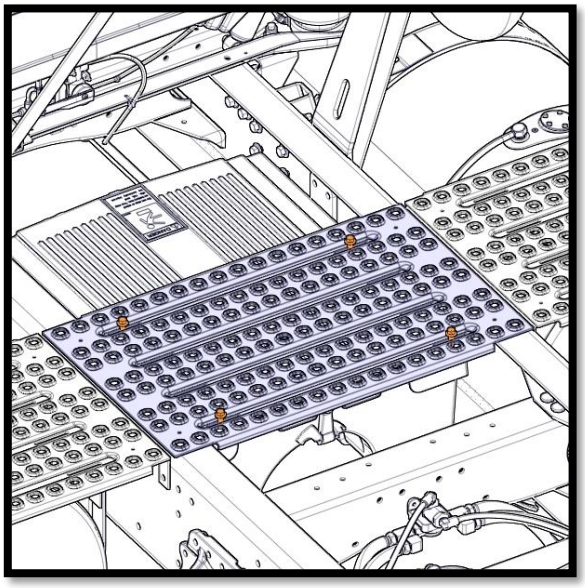


5. Disconnect the cable from the battery negative terminal.

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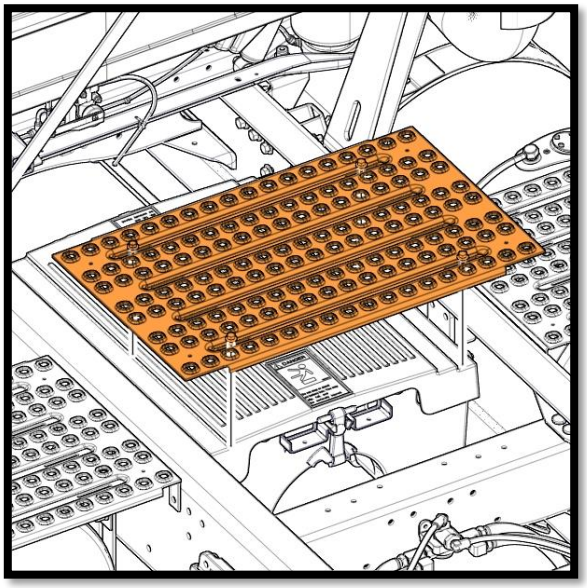


6. Loosen the screws.

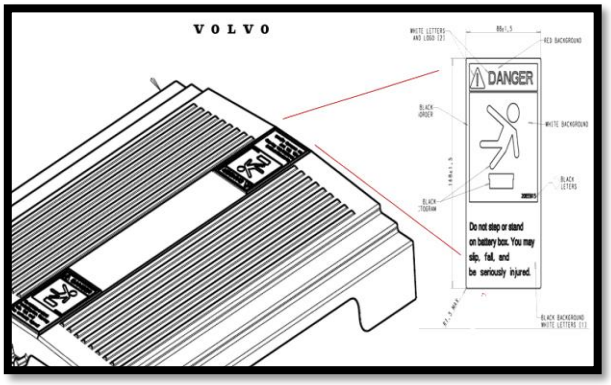


7. Remove the platform.

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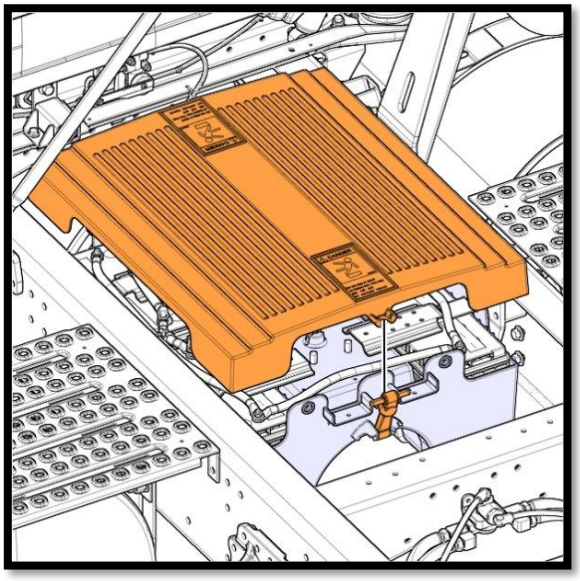


8. Unlatch and remove the battery box cover.
9. Clean the battery box cover where the missing decal is being installed with appropriate cleaner.
10. Install the missing decal **20855915** onto the battery box, use a plastic squeegee to press the decal down and work out any air bubbles.

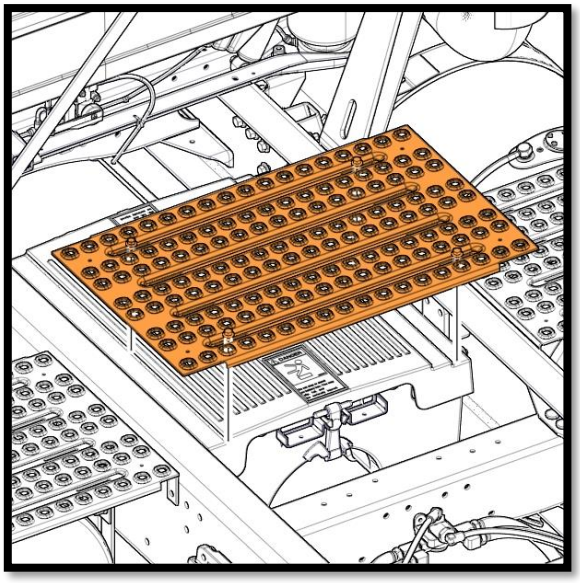


11. Install and latch the battery box cover.

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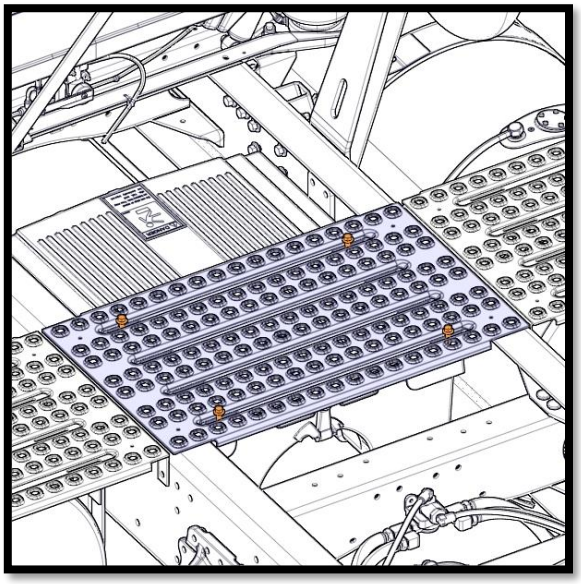
12. Position the platform.



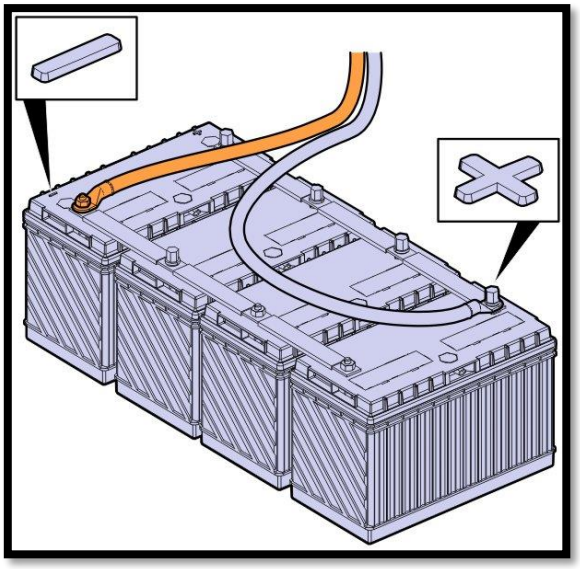
13. Tighten the screws.

Tightening torque	
Screw-(M8)	24 ±4 Nm (18 ±3 lb_f·ft)

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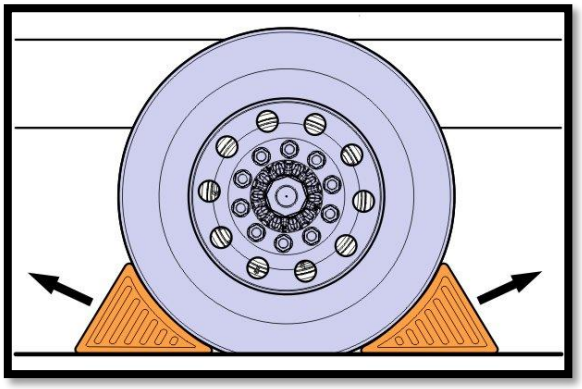


14. Connect the battery cable to the negative terminal.



15. Remove the wheel chocks.

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16. Release truck to service.