

04-022: T680 Next Gen Fairing Bezels

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Subject

T680 Next Gen Fairing Bezels

Whats New Abstract

Replacement fuel bezels are available for T680 Next Gen fairings. New bezels have updated attachments to prevent the bezel from becoming loose.

Condition

Loose fuel bezels on T680 Next Gen fairings. New bezels have reinforced attachment points.

Chassis Affected

19,769 (18,589 US and 1,180 CAN) T680 Next Gen chassis built from 07/17/2020 through 12/16/2022 with chassis fairings.

Action

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select Campaign **04022** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the Campaign in Service Management
3. If you are not using Service Management to start repair orders, review SIR for "Complete" or "In

Process" next to the **04022** campaign code prior to performing this repair.

4. Follow the procedures below to replace the fairing bezels.

Warranty

For repairs completed by 10/01/2024, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- **0.4 hours** labor to replace fairing bezels. Use Quick Claim Code **04022**.
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.
- File the claim within 14 days in accordance with Warranty Policy [CA009](#).

PRWS CLAIM CODING			
Campaign Code:	04022	Campaign Type	Field Repair
Claim Category:	Truck	Repair Type	Proactive
Customer Concern Code	062	Causal Code	14
Corrective Action Code	03	Responsibility Code:	Camp
Failure Location	053-007-004	Causal Part	HWC07195
Supplier Code	N/A	SRT Code	B23-15A 0.4 hrs Replace fairing fuel bezels (both sides).

Parts

Parts are available from PACCAR Parts.

Refer to ECAT for correct ORIGINAL part numbers for each chassis. Order REPLACEMENT part numbers as shown below.

Order only the bezels required for each chassis.

Quantity	ORIGINAL Part Number	REPLACEMENT Part Number	Description
1 (See ECAT)	A18-1014	A18-1024	Bezel, Fairing – FWD
1 (See ECAT)	A18-1015	A18-1025	Bezel, Fairing – FWD SH
1 (See ECAT)	A18-1016	A18-1026	Bezel, Fairing – FWD No Fill
1 (See ECAT)	A18-1017	A18-1027	Bezel, Fairing – FWD SH
1 (See ECAT)	A18-1018	A18-1028	Bezel, Fairing – FWD

Procedure

Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.

Read all steps before beginning.

Locate forward fairing bezels.

Refer to ECAT for specific chassis to obtain ORIGINAL part numbers for fairing bezels.

Follow [attached procedure](#) to replace fairing bezels.

Attachments

[Chassis List](#)

[Procedure](#)

Authored by: JB3