

45-065: T680 Next Gen Cummins X15 Fan Hub Hardware

9/1/2023

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Subject

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Whats New Abstract

Certain T680 Next Gen Cummins X15 have fan hub bracket hardware that is under torqued and could become loose and/or fail. Procedures are available to replace and properly torque the hardware.

Condition

Certain T680 Next Gen Cummins X15 engines have fan hub bracket hardware that is under-torqued and could become loose and/or fail.

Chassis Affected

10,146 (9,755 US and 391 CAN) T680 Next Gen chassis with Cummins X15 engines built from 01/18/2021 through 07/29/2022.

Action

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select Campaign **45065** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the Campaign in Service Management.
3. If you are not using Service Management to start repair orders, review SIR for "Complete" or "In

Process" next to the **45065** campaign code prior to performing this repair.

4. Follow the procedures below to replace and torque the fan hub bracket hardware.

Warranty

For repairs completed by 09/01/2024, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- **1.0 hour** labor to replace and torque fan hub bracket hardware. Use Quick Claim Code **45065**.
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.
- File the claim within 14 days in accordance with Warranty Policy [CA009](#).

PRWS CLAIM CODING			
Campaign Code:	45065	Campaign Type	Field Repair
Claim Category:	Truck	Repair Type	Proactive
Customer Concern Code	062	Causal Code	19
Corrective Action Code	03	Responsibility Code:	Camp
Failure Location	042-003-005	Causal Part	27-01117-045
Supplier Code	N/A	SRT Code	B23-16A 1.0 hr Bulletin 45-065 – R&R fan hub bolts on Cummins X15.

Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
4	W34-1159-045	Bolt, Finished, Hex - M12
4	W34-1162-012	Washer, Flat
As Needed	Locally Sourced	Loctite 242 or equivalent

Procedure

Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.

Read all steps before beginning.

Follow the steps in the [attached procedure](#).

Attachments

[Chassis List](#)

[Procedure](#)

Authored by: JB3