



## Technical Service Bulletin

<b>GROUP</b>	<b>NUMBER</b>
<b>CAMPAIGN</b>	<b>23-01-079G</b>
<b>DATE</b>	<b>MODEL(S)</b>
<b>SEPTEMBER 2023</b>	<b>GV70 ELECTRIFIED (JK1A EV)</b>

**SUBJECT:** DOOR TRIM PANEL INSPECTION & REPLACEMENT  
(SERVICE CAMPAIGN T34G)

### ★ IMPORTANT

Dealers must perform this service campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

Access the "Vehicle Information" screen via WEBDCS to identify open campaigns.

**Description:** This TSB provides the procedure to inspect and, if necessary, replace the door trim panel(s) on certain 2023MY GV70 Electrified (JK1A EV) vehicles. The affected door trim panels are produced within specific dates and may exhibit separation of the materials.



Driver's Side Front Door Trim Panel

**Applicable Vehicles (Certain):** 2023MY Electrified GV70 (JK1A EV) produced from 03/31/2023 – 07/06/2023.

**Parts Information:**

Part Name	Part Number
Panel Assy-Front Door Trim, LH	82307-DS150GLWQH
	82307-DS150N9BQH
	82307-DS160GLWQH
	82307-DS160N9BQH
Panel Assy-Front Door Trim, RH	82308-DS110GLWQH
	82308-DS110N9BQH
	82308-DS120GLWQH
	82308-DS120N9BQH
Panel Assy-Rear Door Trim, LH	83307-AREV0GLWQH
	83307-AREV0N9BQH
	83307-ARAE0GLWQH
	83307-ARAE0N9BQH
Panel Assy-Rear Door Trim, RH	83308-AREV0GLWQH
	83308-AREV0N9BQH
	83308-ARAE0GLWQH
	83308-ARAE0N9BQH

## Warranty Information:

Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
GV70 Electrified (JK1A EV)	30DA12R0	Inspect All 4 Door Trims (Labels Visible)	0.2 M/H	82307- DS150GLWQH	A42	ZZ4
	30DA12R1	Inspect and Replace 1 Door Trim (Label Visible)	0.3 M/H			
	30DA12R2	Inspect and Replace 2 Door Trims (Labels Visible)	0.4 M/H			
	30DA12R3	Inspect and Replace 3 Door Trims (Labels Visible)	0.5 M/H			
	30DA12R4	Inspect and Replace 4 Door Trims (Labels Visible)	0.6 M/H			
	30DA12R5	Inspect All 4 Door Trims (Labels not Visible)*				
	30DA12R6	Inspect and Replace 1 Door Trim (Label not Visible)*				
	30DA12R7	Inspect and Replace 2 Door Trims (Labels not Visible)*				
	30DA12R8	Inspect and Replace 3 Door Trims (Labels not Visible)*				
	30DA12R9	Inspect and Replace 4 Door Trims (Labels not Visible)*				

\* "Labels not Visible" have labels on the inside of the door trim panel.

**NOTE 1:** Submit claim on Claim Entry Screen as "Campaign" type.

**NOTE 2:** If a part is found in need of replacement while performing this campaign and the affected part is still under warranty, submit a separate claim using the same repair order. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

**NOTE 3:** This TSB includes Repair validation photos. Op times include VIN, Mileage, and Repair validation photos as outlined in the Digital Documentation Policy.

**NOTE 4:** The incident parts are subject to callback through the normal Warranty Technical Center (WTC) parts return process. **Claim is subject to debit if the part is not returned.**

**Service Procedure:**

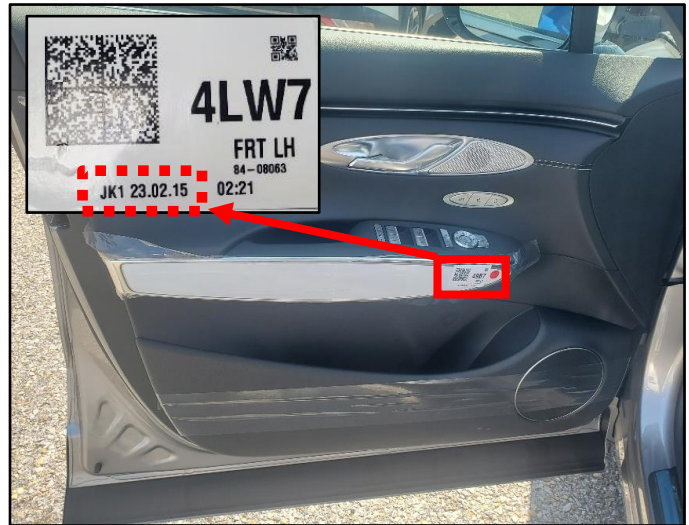
**STUI**



This TSB includes Repair validation photos. Refer to the latest Warranty Digital Documentation Policy for requirements.

**Door Trim Panel Inspection**

1. If the label is visible on the door trim panel in the area shown:
  - Refer to the date on label.
  - If the date is between 2/1/2023 – 2/24/2023, replace the door trim panel.
  - If the date is outside of that range, do not replace the door trim panel.



**i Information**

Date code format is YY.MM.DD.  
Example: “23.02.15” is February 15, 2023. This door trim panel would be replaced.

2. If the label is not visible on door trim panel:
  - Remove the door trim panel and locate label on the inside as shown. Refer to Shop Manual:
    - **Body (Interior/Exterior/Electrical) > Front Door > Front Door Trim > Removal and Installation**
    - **Body (Interior/Exterior/Electrical) > Rear Door > Rear Door Trim > Removal and Installation**
  - If the date is between 2/1/2023 – 2/24/2023, replace the door trim panel.
  - If the date is outside of that range, do not replace the door trim panel.



**i Information**

Date code format is YY.MM.DD.  
Example: “23.02.15” is February 15, 2023. This door trim panel would be replaced.

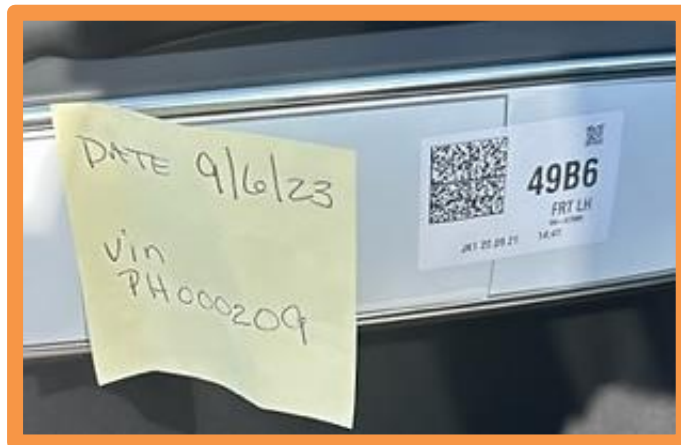
- If the door trim panel does not need to be replaced, take a STUI photo of the label.

**STUI**

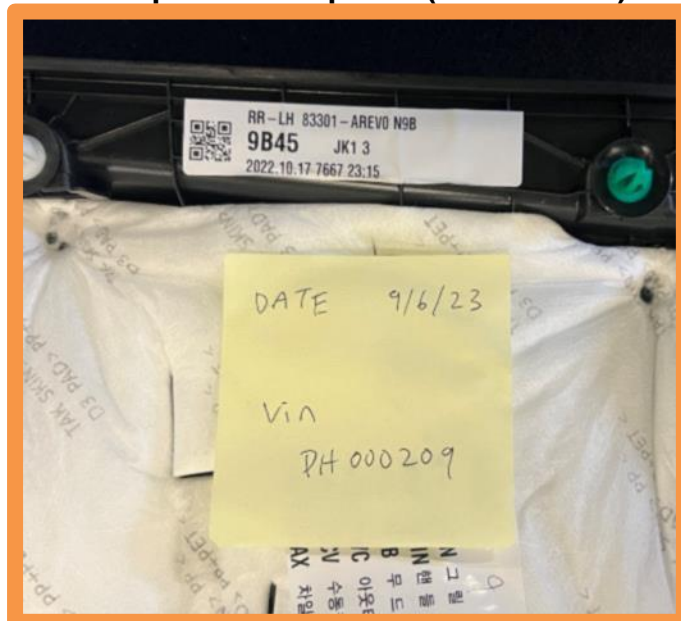


Using STUI, take a photo of the label clearly showing the date, and a piece of paper with the last 6 digits of the VIN and the date of repair.

Upload the photo to STUI.



**Example of STUI photo (label visible)**



**Example of STUI photo (label not visible)**

- Repeat the door trim panel inspection on all 4 doors.

## Door Trim Panel Replacement:

1. Replace the door trim panel (A) if date on label is between 2/1/2023 – 2/24/2023.

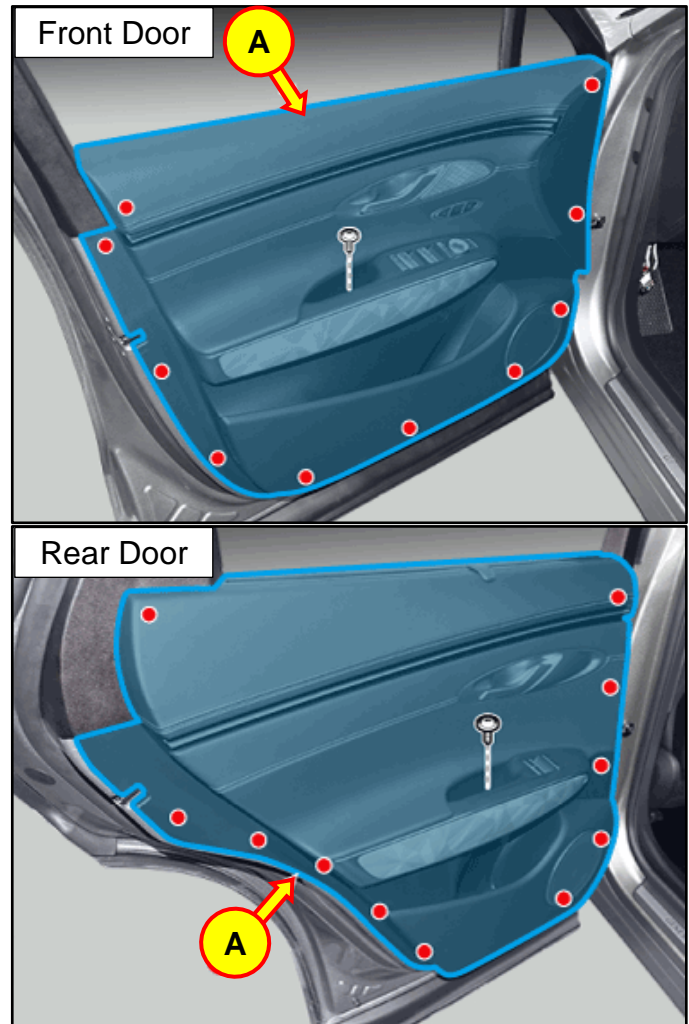
Refer to Shop Manual:

- **Body (Interior/Exterior/Electrical) > Front Door > Front Door Trim > Removal and Installation**
- **Body (Interior/Exterior/Electrical) > Rear Door > Rear Door Trim > Removal and Installation**

### NOTICE

Be careful not to damage any parts during removal and installation.

Replace any damaged clips as necessary.



2. Verify that all door functions operate properly, including locks, door opening/closing, windows, etc.
3. For each replaced door trim panel, take a STUI photo of the label on the new door trim panel before installation.

### STUI



Using STUI, take a photo of the label on the new door trim panel, and a piece of paper with the last 6 digits of the VIN and the date of repair.

Upload the photo to STUI.

Refer to the previous page for STUI photo examples.