

REFERENCE:	TSB: 08-206-23 GROUP 08 - Electrical	Date:	August 29, 2023	REVISION:	–
VEHICLES AFFECTED:	2023 (RU) Chrysler Pacifica This bulletin applies to vehicles built on or before May 05, 2023 (MDH 0505XX).			MARKET APPLICABILITY:	
				<input checked="" type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
CUSTOMER SYMPTOM:	<p>Customer may also experience one or more of the following:</p> <ul style="list-style-type: none"> • Not showing correct image on cluster (should read 'STOP/FINISH' after Parallel and Perpendicular Park Assist maneuver is complete). • When using perpendicular parking feature, message 'move backwards' stayed on the screen even after the maneuver should have been complete. • Radio settings won't save (when saving sound+display together, they will not save unless you have the proper key (teen key)). 				
CAUSE:	PAM software				

REPAIR SUMMARY:

This bulletin involves reprogramming the PAM with the latest software available.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-20-05-AC	Module, Park Assist (PAM/PTS) - Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure code	CC	Customer Concern	

The dealer must use failure code CC with this Technical Service Bulletin.

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	–	–

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Reprogram the PAM with the latest available software. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the application's "HELP" tab.
2. Clear all DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

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