

REFERENCE:	TSB: 08-202-23 GROUP 08 - Electrical	Date:	August 24, 2023	REVISION:	-
VEHICLES AFFECTED:	2023 (WL) Jeep Grand Cherokee This bulletin applies to vehicles built on or before May 05, 2023 (MDH 0505XX) equipped with Capri Vinyl/Suede Seats (Sales Code *DZ).		MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH		
CUSTOMER SYMPTOM:	Heated seats are not heating up as expected.				
CAUSE:	Heating, Ventilation, and Air Conditioning (HVAC) module not configured properly.				

REPAIR SUMMARY:

This bulletin involves using wiTECH to perform a HVAC routine.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-50-10-AQ	Module, Heating, Ventilation, and Air Conditioning (HVAC) - Perform wiTECH Routine (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure code	CC	Customer Concern	

The dealer must use failure code CC with this Technical Service Bulletin.

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	–	–

REPAIR PROCEDURE:

1. Using wiTECH, perform “Write Heated Seat Values” routine.
2. Go to HVAC > Misc Functions > Write Heated Seat Values. Follow all screen prompts to complete the routine.
3. Clear all DTCs that may have been set.

POLICY:

Reimbursable within the provisions of the warranty.

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