

<b>REFERENCE:</b>	TSB: 19-003-23 REV. C GROUP 19 - Steering	<b>Date:</b>	August 24, 2023	<b>REVISION:</b>	19-003-23 REV. B
<b>VEHICLES AFFECTED:</b>	<p>2022 - **2024** (B1) Jeep Renegade This bulletin applies to vehicles built on or after May 07, 2022 (MDH 0507XX) and on or before **July 12, 2023 (MDH 0712XX).**</p> <p>2022 - **2024** (M1) Jeep Compass This bulletin applies to vehicles built on or after July 27, 2022 (MDH 0727XX) and on or before **July 12, 2023 (MDH 0712XX).**</p> <p>2023 - **2024** (H1) Jeep Commander This bulletin applies to vehicles built on or after January 06, 2023 (MDH 0106XX) and on or before April 18, 2023 (MDH 0418XX).</p>	<b>MARKET APPLICABILITY:</b>			
<b>CUSTOMER SYMPTOM:</b>	Customers may experience the steering wheel is off-center.				
<b>CAUSE:</b>	Steering wheel centering.				

This bulletin supersedes Technical Service Bulletin (TSB) 19-003-23 REV. B, date of issue May 12, 2023, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include additional build dates, model year and a new Rapid Service Update (RSU) number.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) **\*\*23-244, date of issue August 24, 2023\*\***. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

**REPAIR SUMMARY:**

This bulletin involves re-centering the steering wheel.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
02-00-99-9P	Set Up On Alignment Machine, Inspect Steering Wheel Centering. (2 - Skilled)	19 - Steering	0.5 Hrs.
02-00-99-9Q	Set Up On Alignment Machine , Inspect Steering Wheel Centering, Perform Front Toe Adjustment. (2 - Skilled)	19 - Steering	0.6 Hrs.
Failure code	ZZ	Service Action	

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. **This RSU only applies to vehicles on the RSU VIN list.**

1. Set up vehicle on alignment machine. Is the steering wheel off-center?
  - YES>>> Proceed to [Step 1](#) of the Repair Procedure.
  - NO>>> This bulletin has been completed, use inspect LOP (02-00-99-9P) to close the active RSU.

**REPAIR PROCEDURE:**

1. Perform front toe adjustment. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 02 Front Suspension / Wheel Alignment / Standard Procedure> Front Wheel Alignment> Toe adjust.
2. Confirm steering wheel is centered.

**POLICY:**

Reimbursable within the provisions of the warranty.

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