

Technical Service Bulletin (TSB)
Easy Entry Seat Function not Locking in Place

REFERENCE:	TSB: 23-088-23 GROUP 23 - Body	Date:	August 3, 2023	REVISION:	-
VEHICLES AFFECTED:	2023 (JL) Jeep Wrangler This bulletin applies to vehicles built on and after August 19, 2022 (MDH 0819XX) and on or before September 17, 2022 (MDH 0917XX) that are Two Door vehicles (Sales Code 5ZS).	MARKET APPLICABILITY:			
		<input checked="" type="checkbox"/> NA		<input checked="" type="checkbox"/> MEA	
		<input checked="" type="checkbox"/> SA		<input checked="" type="checkbox"/> IAP	
		<input checked="" type="checkbox"/> EE		<input type="checkbox"/> CH	
CUSTOMER SYMPTOM:	One or both front seats can become stuck in the tumble forward or easy entry position. If this occurs on the driver side, the vehicle will not be able to be driven (the seat back will be locked forward).				
CAUSE:	Fore/Aft seat position returns (memory stone) is breaking.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-233, date of issue August 03, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves replacing both front seat position returns.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-13-47-90	Front Seat Position Returns - Replace Both (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1	68485519AB	Insert, Seat Position Return	Left (memory stone)
1	68485522AB	Insert, Seat Position Return	Right (memory stone)

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Repair Procedure. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

CAUTION! Do not use tools to remove the seat position returns from the seat tracks. Failure to do so may result in damage to the plastic seat position return track guide.

NOTE: The Repair Procedure is the same for either seat track seat position return. Perform this repair on both left and right seats.

1. Remove the seat position return from the seat track by positioning your thumb at the side of the peak on the seat position return (Fig. 1) , applying lateral pressure pushing towards the center of the vehicle and popping it out of the seat track. Discard the seat position return.



Fig. 1
Seat Position Return Removal

2. Insert the new seat position return corrugated side first, into the seat track (Fig. 2) .

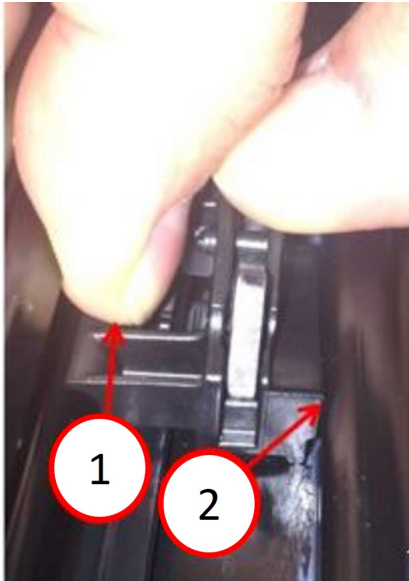


Fig. 2

Seat Position Return Installation

- 1 - Push This Side Of The Seat Position Return
 - 2 - Side Of The Seat Position Return To Insert Into The Track First
-

3. Install the new seat position return by placing one finger on the peak and a second finger on the open cavity side, pushing the seat position return straight down into the seat track (Fig. 2) .
4. Take one finger and press on the rear raised metal insert (Fig. 3) and slide the seat position return fore and aft in the seat track.



Fig. 3

Sliding Seat Position Return In Track

NOTE: The replacement fore/aft seat position return device “memory stone” will return the seat to the full rear position when returning from easy entry. Once replacement has been performed, the seat will no longer return to a customer selected fore/aft position; it will return to the full rear position and require manual repositioning if needed.

5. Lock the seat into the upright position.
6. Cycle the seat through all of the adjustments to verify proper function.
7. Perform this repair on the other seat track. Proceed to [Step 1](#).

POLICY:

Reimbursable within the provisions of the warranty.

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