

<b>REFERENCE:</b>	<b>TSB:</b> 23-087-23 <b>GROUP</b> 23 - Body	<b>Date:</b>	August 1, 2023	<b>REVISION:</b>	-
<b>VEHICLES AFFECTED:</b>	<b>2022 - 2023 (WS) Grand Wagoneer/Wagoneer</b> This bulletin applies to vehicles built on or after November 20, 2021 (MDH 1120XX) and on or before August 10, 2023 (MDH 0810XX) equipped with Blind Spot & RR Cross Path Detection (Sales Code XAN).	<b>MARKET APPLICABILITY:</b> <input checked="" type="checkbox"/> NA <input type="checkbox"/> CH <input type="checkbox"/> EE <input type="checkbox"/> IAP <input type="checkbox"/> SA <input checked="" type="checkbox"/> MEA			
<b>CUSTOMER SYMPTOM:</b>	<p>Customers may experience a Malfunction Indicator Lamp (MIL) illumination. Upon further investigation the technician may find that the following Diagnostic Trouble Code (DTC) has been set:</p> <ul style="list-style-type: none"> <li>• C00C0-76 - Front Radar Module "A" - Wrong Mounting Position.</li> </ul> <p>Customers may also comment on the following:</p> <ul style="list-style-type: none"> <li>• Blind spot detection is inoperable. The instrument Panel Cluster (IPC) will display "Feature Is Not Available".</li> </ul>				
<b>CAUSE:</b>	One or both rear mid-range radar modules have become dislodged from the rear fascia brackets.				

**REPAIR SUMMARY:**

This bulletin involves removing the rear fascia and securing the left and right rear mid-range radar modules to the brackets with a tie straps.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-22-01-92	Radar, Mid-Range - Secure Rear Left and Right (2 - Skilled)	6 - Electrical and Body Systems	1.1 Hrs.
Failure Code	ZZ	Service Action	

**SPARE PARTS:**

Qty	Part No.	Description	Notes
2	NPN	14 Inch Tie Strap	

**DIAGNOSIS:**

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

**SPECIAL TOOLS/EQUIPMENT:**

Description	Ref. No.	Notes
wiTECH or Equivalent	–	–

**REPAIR PROCEDURE:**

**NOTE: Perform this Repair Procedure to both rear mid-range radar modules.**

1. Remove the rear fascia. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>13 - Frame and Bumpers / Bumpers / Fascia, Rear / Removal.
2. Locate both the left and right rear mid-range radar (Fig. 1) .



**Fig. 1**  
**Fascia Assembly**

3. Install (snap in place) the rear mid-range radar module to the rear mid-range radar if dislodged from the rear fascia.

**NOTE: Do not remove the rear mid-range radar module from the fascia bracket. The rear mid-range radar module does not need to be fastened with the tie strap, both ends of the tie strap need to be routed over the module case.**

- Using a 355 mm (14 in.) tie strap, route the tie strap through the unused snap on the fascia skin, over the rear mid-range radar module case and around the rear fascia wire harness (Fig. 2) , securing the rear mid-range radar module to the rear fascia. **Repeat this step for the opposite rear mid-range radar module.**

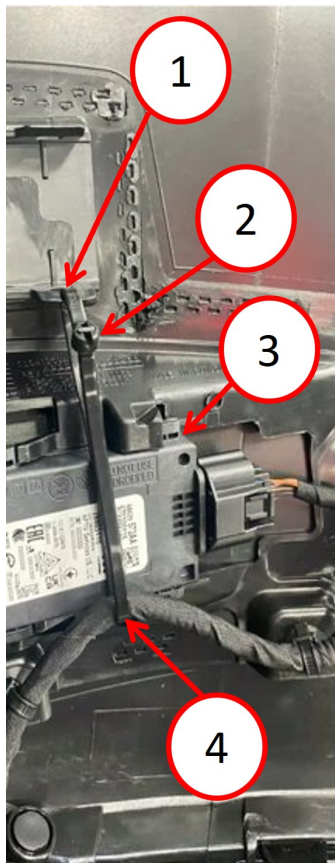


Fig. 2

**Secured Rear Mid-Range Radar Module To Rear Fascia**

- 1 - Unused Snap (Welded To The Rear Upper Fascia Skin)
- 2 - 355 mm (14 in.) Tie Strap
- 3 - Rear Mid-Range Radar Modules
- 4 - Rear Fascia Wire Harness

- Install the rear fascia. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>13 - Frame and Bumpers / Bumpers / Fascia, Rear / Installation.
- Clear all DTCs that may have been set.

**POLICY:**

Reimbursable within the provisions of the warranty.

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